

In cooperation with:



**Hospital Trust of Verona  
(AOUI)**  
DEPARTMENT OF NEUROSCIENCES  
U.O.C. OF PSYCHIATRY  
U.O.C. OF PSYCHOSOMATIC AND CLINICAL PSYCHOLOGY



**University of Verona**  
SECTION OF PSYCHIATRY  
AND SECTION OF CLINICAL PSYCHOLOGY  
DEPARTMENT OF PUBLIC HEALTH AND COMMUNITY MEDICINE

WHO Collaborating Centre for Research and  
Training in Mental Health and Service Evaluation



**Local Health Trust  
(ULSS20)**  
DEPARTMENT OF MENTAL HEALTH



# ENMESH 2013

[www.enmesh.eu](http://www.enmesh.eu)

**Tenth International Conference  
of the European Network For Mental Health Service Evaluation**

**Recovery-Oriented Mental Health Services:  
Therapeutic, Organisational and Economic challenges**

**OCTOBER 3-5, 2013**  
**POLO ZANOTTO, VERONA - ITALY**



PROGRAMME

# Committees & Secretariat

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## Organizing Secretariat

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## Index

Committees & Secretariat .....	2	For Presenters .....	30
Index .....	2	Participant Information .....	31
Preface .....	3	Map of Verona .....	32
Programme .....	4	Verona Useful Information .....	33
Symposia .....	7	Restaurants, Pubs & Clubs .....	38
Oral Presentations .....	17	Index of Names .....	39
Posters Sessions .....	24		



*Dear Colleagues,*

On behalf of the ENMESH Executive Committee, it is a great pleasure to welcome you to the X<sup>th</sup> ENMESH International Conference in Verona.

At the “Polo Zanotto”, a new building of the University of Verona, close to the historical city centre, you will have the opportunity to choose among about 150 contributions that will be presented as oral presentations or illustrated in posters. And you can attend the 26 symposia with about 130 further presentations. Overall, we have had 280 contributions delivered by mental health services researchers from 20 countries. In line with previous ENMESH International Conferences, general keynote lectures will open and close the scientific part of the conference. Further keynotes will open and close each of the four Conference Thematic Tracks: (1) Reducing socio-economic inequalities of places, individuals and services for better patients’ recovery, (2) Changing patterns of psychotropic drug interventions in mental health systems, (3) Psychosocial interventions that promote better outcome and recovery, (4) Improving communications skills for better mental health services.

The core scientific programme consists of 26 symposia with 4 or 5 papers each, 18 oral presentation sessions with 4 or 5 papers each, 80 posters in 2 poster sessions.

The book of abstracts will be published online on the ENMESH website ([www.enmesh.eu](http://www.enmesh.eu)) and it will be sent as a CD-ROM to all the subscribers after the Conference. The CD-ROM will also include pictures taken during the Conference and special contents that may be of interest.

Below please find the final programme. The first

section of the Programme (p. 4) shows the basic programme structure and time schedule. After that, you will find details on all contributions, i.e. symposia (p. 7), oral presentations (p. 17), and posters (p. 24).

We are grateful to all presenters for having submitted their work, to the distinguished experts for having accepted our invitations to give keynotes, and to the many colleagues who agreed to chair oral presentation or poster sessions. Finally, we are grateful to the Local Scientific Committee and to the ENMESH Board for their wonderful job in reviewing the submitted papers and in preparing the final version of the program. We are also grateful to Donatella Castiglioni for her organizational support.

Finally, we have to be grateful to the COGEST team, particularly to *Eleonella Righetti* and *Valentina Tognella* for their brilliant and professional organizational work.

Please visit the ENMESH website ([www.enmesh.eu](http://www.enmesh.eu)) for the latest news. And do not hesitate to contact us at [verona.enmesh2013@ateneo.univr.it](mailto:verona.enmesh2013@ateneo.univr.it) in case of questions or comments. We hope that the X<sup>th</sup> ENMESH International Conference 2013 in Verona will provide a truly fruitful experience for everyone.

*Francesco Amadeo and Corrado Barbui*  
(Local Scientific Committee Coordinators)

*Mirella Ruggeri*  
(ENMESH Chairperson)

Thursday, October 3	
8.30	Participants Registration opening time
Aula T.3	
<b>Welcome addresses</b> Francesco Amadeo, Corrado Barbui (Italy) <u>Flavio Tosi</u> , Mayor of Verona <u>Nicola Sartor</u> , Rector of the University of Verona <u>Sandro Caffi</u> , Director General AOUI Verona <u>Maria Giuseppina Bonavina</u> , Director General ULSS 20 Verona <u>Alfredo Guglielmi</u> , President, Medica School, University of Verona <u>Domenico Mantoan</u> , Health Department, Veneto Region	
<b>Presidential addresses</b> <u>Mirella Ruggeri</u> (ENMESH Chairperson) - Recovery-oriented mental health care: the old, the new and the evergreen challenges	
10.00-11.30	<b>General Opening Lectures</b> Bernd Puschner (Germany), Mirella Ruggeri (Italy) <u>Robert Drake</u> (United States) Using behavioral health technology to improve psychosocial treatments, communications, and outcomes <u>Jasna Russo</u> (Germany) From empowerment to emancipation: situating first person knowledge <u>Discussant: Mike Slade</u> (United Kingdom)
11.30-13.00	<b>Opening Themes 1 &amp; 2</b> Antonio Lasalvia (Italy), Luis Salvador-Carulla (Australia) Theme 1: <u>Kristian Wahlbeck</u> (Finland) Policy and practice in mental health services: can research make the two meet? Theme 2: <u>Philippa Garety</u> (United Kingdom) Psychological interventions and service organization to promote recovery in psychosis: learning from evidence and practice
13.00-14.00	Lunch & Guided Poster Session I
Parallel Sessions	
Aula T.3	
14.00-15.15	<b>S01</b> Implementing evidence based early interventions for psychosis in routine practice: the road travelled, the road ahead <b>S05</b> The stigma associated with mental illness: Studies on its societal context and interventions
15.15-16.45	<b>S02</b> Third Wave of Implementing Recovery in the City of Aarhus – Engaging Users in the Implementation Process and in Measuring Personal Outcomes <b>S04</b> Financing systems and quality of mental health care. The REFINEMENT Project <b>S03</b> Comorbidity of mental and physical disorders - a major challenge for medicine in the early 21 <sup>st</sup> century
Coffee break	
17.00-18.30	<b>S06</b> Crisis alternatives to hospital admission <b>S08</b> Psychosocial interventions 3 <b>S09</b> Psychosocial interventions 4 <b>S06</b> Psychosocial interventions 1 <b>S07</b> Psychosocial interventions 2
18.45	Welcome Cocktail at Museo Civico di Storia Naturale

Friday, October 4				
Parallel Sessions				
	Aula T.3	Aula 1.1	Aula 1.2	Aula1.4
8.30-9.30	<b>S07</b> Experiences in the use of the CORE-Outcome Measure to improve communications skills and outpatient service quality <b>Aula T.3</b>	<b>S11</b> From Theory to Practice: Implementing Recovery into Mental Health Services in Quebec, Canada	<b>S09</b> Research on recovery for recovery-oriented services	<b>S10</b> Managing everyday life with psychosis: psychiatry, poverty, people and pills
9.45-11.15	<b>Opening Themes 3 &amp; 4</b> Christa Zimmermann (Italy), Arunas Germanvicius (Lithuania) Theme 3: <u>Helene Verdoux (France)</u> Theme 4: <u>Sir David Goldberg (United Kingdom)</u> How to translate into clinical practice findings from pharmaco-epidemiological studies? The example of psychotropic drugs in the elderly Improving the communication skills of GPs			
Coffee break				
Parallel Sessions				
11.30-13.00	<b>S13</b> Towards a European Roadmap for Mental Health and Well-being (ROAMER): Identifying priorities for social inclusion and economic research	<b>S12</b> Transition from Child to Adult Mental Health Care in Europe: Barriers and Opportunities	<b>OP10</b> Psychosocial interventions 5	<b>S14</b> Case management or treatment approaches for neglected or marginalised patient groups
13.00-14.00	Lunch & Guided Poster Session II			
Parallel Sessions				
14.00-15.15	<b>S17</b> Research into mental health supported accommodation services: international perspectives and comparisons	<b>S16</b> Specialization, integration care and continuity of care: how important are they for patients' outcomes?	<b>OP11</b> Psychotropic drug interventions 1	<b>OP14</b> Communications skills 2
15.15-16.45	<b>OP13</b> Communications skills 1	<b>OP12</b> Psychotropic drug interventions 2	<b>OP16</b> Psychosocial interventions 6	<b>OP15</b> Communications skills 3
Coffee break				
17.00-18.30	<b>S18</b> Tackling stigma and discrimination in people with major depression: findings from the international ASPEN/INDIGO study	<b>S19</b> Inpatient treatment in acute wards: patterns of functioning in Europe and future trends	<b>S20</b> Outcome monitoring as a tool to improve patient-clinician communication: studies from the northern Netherlands mental health network	<b>S21</b> Outcomes in times of recovery-orientation
20.00	<b>S22</b> Clinical Decision Making and Outcome in Routine Care for People with Severe Mental Illness: CEDAR			
Opera Gala Dinner (in the historical center of Verona)				

Saturday, October 5					
	Aula T.3	Aula 1.1	Aula 1.2	Aula1.3	Aula1.4
8.30-10.00	<b>S23</b> Prevalence, nature and prevention of victimization amongst persons with (severe) mental health problems: findings from a national research programme in the Netherlands	<b>S24</b> Quality and effectiveness of mental health services for people with complex needs	<b>S25</b> Process evaluation of an intervention to promote recovery and related outcomes	<b>S26</b> Access to health services for persons with mental health problems and mental disorders in Málaga (Spain)	<b>S27</b> Residential facilities: are they promoting recovery or are they 'homes for life'?
Coffee break					
10.15-12.15	<b>Aula T.3</b> <b>Closing Themes 1 &amp; 2</b> Thomas Becker (Germany), Andrzej Cechnicki (Poland) Theme 1: <u>Martin Knapp (United Kingdom)</u> Theme 2: <u>Steffi Riedel-Heller (Germany)</u> <b>Closing Themes 3 &amp; 4</b> Aart Schene (The Netherlands), Michail Okolyiski (Bulgaria) Theme 3: <u>Scott Patten (Canada)</u> Theme 4: <u>Stefan Priebe (United Kingdom)</u>				
12.15-14.00	<b>General Closing Lectures</b> <u>Michele Tansella (Italy)</u> , <u>Graham Thornicroft (United Kingdom)</u> <u>Lars Hansson (Sweden)</u> <u>David McDaid (United Kingdom)</u>				
14.00-14.30	<b>Conclusions and final remarks</b> <u>Francesco Amaddeo, Corrado Barbui, Mirella Ruggeri, (Italy)</u>				

**S01**      **Implementing evidence based early interventions for psychosis in routine practice: the road travelled, the road ahead**

- S01.1**      **The feasibility and the effectiveness on objective and subjective outcomes of a multielement psychosocial intervention for early psychosis conducted in the real world routine: Findings from the GET UP PIANO TRIAL**  
*Mirella Ruggeri, Chiara Bonetto, Sarah Tosato, Katia De Santi, Sara Poli, Silvia Zoppei, Doriana Cristofalo, Giovanni de Girolamo, Angelo Fioritti, Paola Rucci, Paolo Santonastaso, Giovanni Neri, Francesca Pileggi, Daniela Ghigi, Maurizio Miceli, Silvio Scarone, Angelo Cocchi, Stefano Torresani, Carlo Faravelli, Christa Zimmermann, Anna Meneghelli, Carla Cremonese, Paolo Scocco, Franco Giubilini, Emanuela Leuci, Fausto Mazzi, Massimo Gennarelli, Paolo Brambilla, Michele Tansella, Antonio Lasalvia and the GET UP Group (Italy)*
- S01.2**      **Building capacity in routine care professionals to provide innovative interventions for patients in the early psychosis phase in the frame of the GET UP PIANO TRIAL**  
*Anna Meneghelli, Sara Poli, Katia De Santi, Andrea Alpi, Laura Bislenghi, Tiziana Bolis, Francesca Colnaghi, Simona Fascendini, Silvia Grignani, C. Paglia, Giovanni Patelli, Doriana Cristofalo, Chiara Bonetto, Mirella Ruggeri and the GET UP Group (Italy)*
- S01.3**      **Meeting the needs of caregivers in psychosis- developing focused interventions.**  
*Elizabeth Kuipers, Juliana Onwumere, Paul Bebbington (United Kingdom)*
- S01.4**      **Life events and outcome of care in early psychosis patients participating in the GET UP PIANO TRIAL**  
*Carlo Faravelli, Giulia Fioravanti, Katia De Santi, Mirella Ruggeri, F. Di Paola, C. Lo Sauro, G.A. Talamba, F. Rotella, Silvia Casale, Doriana Cristofalo, Giovanni de Girolamo, Antonio Lasalvia, Paolo Santonastaso, Giovanni Neri, Francesca Pileggi, Daniela Ghigi, Maurizio Miceli, Silvio Scarone, Angelo Cocchi, Stefano Torresani, Franco Giubilini and the GET UP Group (Italy)*

**S02**      **Third Wave of Implementing Recovery in the City of Aarhus – Engaging Users in the Implementation Process and in Measuring Personal Outcomes**

- S02.1**      **Users take the lead – the production Dialogue cards**  
*Kurt Kyed, Ole Langballe (Denmark)*
- S02.2**      **Result documentation. A tool for service users, staff and management information**  
*Malte Pihl, Brian Kjaerulff (Denmark)*
- S02.3**      **Screenings of how Recovery orientated providers of social psychiatry are on an organizational level**  
*Runa Bjoern, Peter Boldsen (Denmark)*
- S02.4**      **About the Open Dialogue education program in Aarhus, and how to support different professionals to develop their own dialogic practices in the work with citizens with psychosocial disabilities**  
*Astrid Eiterå (Denmark)*

**S03**      **Comorbidity of mental and physical disorders - a major challenge for medicine in the early 21st century**

- S03.1**      **Mental-physical comorbidity: data from the World Mental Health Survey Initiative**  
*Giovanni de Girolamo, Viola Bulgari (Italy)*
- S03.2**      **Stigma and discrimination as barriers to physical health care for people with mental disorders**  
*Graham Thornicroft (United Kingdom)*

# Symposia

- S03.3** Meeting the challenge of physical comorbidity and unhealthy lifestyles: PHYSICO-DSM-VR study  
*Lorenzo Burti, Loretta Berti, Elena Bonfioli, Irene Fiorini, Mariangela Mazzi (Italy)*
- S03.4** Exercise training in patients with dimetabolic disorders: interrelationships between physical, metabolic and psychological issues  
*Paolo Moghetti (Italy)*
- S03.5** Causes and consequences of comorbidity of mental and physical diseases  
*Norman Sartorius (Switzerland)*

## S04 Financing systems and quality of mental health care. The REFINEMENT Project

*Chairmen: Heinz Katschnig (Austria), Francesco Amaddeo (Italy)*

- S04.1** Mapping the state of the art in the financing of mental health systems. The REFINEMENT project experience  
*David McDaid, A-La Park, Tihana Matosevic (United Kingdom)*
- S04.2** Financial incentives and disincentives in provider payments and user charges for mental health care. The REFINEMENT project experience  
*Christa Straßmayr, Sonja Scheffel, Heinz Katschnig (Austria)*
- S04.3** Mapping mental health services in Europe. The REFINEMENT project experience  
*Ilaria Montagni (Italy), Federico Tedeschi (Italy), Damiano Salazzari (Italy), Gaia Cetrano (Italy), Mencia Ruiz (Spain), Juan Luis Gonzalez-Caballero (Spain), Laura Rabbi (Italy), Laura Grigoletti (Italy), Francesco Amaddeo (Italy), Luis Salvador-Carulla (Spain)*
- S04.4** Pathways of mental health care in European countries. The REFINEMENT project experience  
*Barbara Weibold, Gisela Hagmair, Christa Straßmayr, Heinz Katschnig (Austria)*
- S04.5** Quality of mental health and social care in Europe. The REFINEMENT project experience  
*Valeria Donisi, Gaia Cetrano, Laura Rabbi, Federico Tedeschi, Damiano Salazzari, Francesco Amaddeo (Italy)*

## S05 The stigma associated with mental illness: Studies on its societal context and interventions

- S05.1** What is the impact of mental health-related stigma on help-seeking? A systematic review of quantitative and qualitative studies  
*Sarah Clement, O. Schauman, T. Graham, F. Maggioni, S. Evans-Lacko, N. Bezborodovs, C. Morgan, N. Rüsç, J.S.L. Brown, G. Thornicroft (United Kingdom)*
- S05.2** The mental health consequences of the recession: economic hardship and employment of people with mental health problems in 27 European countries  
*Sara Evans-Lacko, Martin Knapp, Paul McCrone, Graham Thornicroft, Ramin Mojtabai (United Kingdom)*
- S05.3** Effective strategies to fight stigma associated with mental illness: a 15-year experience  
*Andrea Fiorillo, V. Del Vecchio, M. Luciano, G. Sampogna, C. De Rosa (Italy)*
- S05.4** What predicts stigma against people with mental illness among university students?  
*Luca Pingani, Andrea Fiorillo, Sara Catellani, Marco Rigatelli, Sara Evans-Lacko, Patrick William Corrigan (Italy)*
- S05.5** The efficacy of Coming Out Proud, a peer-led group intervention, to reduce stigma-related distress: findings of a pilot RCT  
*Nicolas Rüsç, Elvira Abbruzzese, Eva Hagedorn, Daniel Hartenhauer, Ilias Kaufmann, Jan Curschellas, Stephanie Ventling, Gianfranco Zuaboni, René Bridler, Wolfram Kawohl, Wulf Rössler, Birgit Kleim, Patrick W. Corrigan (Germany)*  
*Discussant - Antonio Lasalvia (Italy)*



**S06 Crisis alternatives to hospital admission**

- S06.1** Optimal mental health acute care systems: what do we know?  
*Sonia Johnson (United Kingdom)*
- S06.2** Service users' perspectives on acute care: findings from qualitative interviews in acute wards, crisis houses and home treatment teams  
*Sarah Fahmy, Sonia Johnson, Brynmor Lloyd-Evans, Angela Sweeney, Fiona Nolan (United Kingdom)*
- S06.3** Results from National Survey of innovative practice in Crisis Resolution Teams in England  
*Beth Paterson, Sonia Johnson, Brynmor Lloyd-Evans (United Kingdom)*
- S06.4** Optimising service organization and delivery in Crisis Resolution Teams: the development of a CRT fidelity measure  
*Brynmor Lloyd-Evans, Sonia Johnson (United Kingdom)*
- S06.5** Development and design of a peer-support self-management programme for people following mental health crisis  
*Alyssa Milton, Sonia Johnson (United Kingdom)*

**S07 Experiences in the use of the CORE-Outcome Measure to improve communications skills and outpatient service quality**

*Chairman: John Mellor-Clark, United Kingdom*

- S07.1** How to engage practitioners in collecting high quality data – Swedish experiences  
*Rolf Holmqvist (Norway)*
- S07.2** Implementation of routine measurement of individual outcomes in outpatient services  
*Anders Hovland, Audun Røren (Norway)*
- S07.3** Introducing practice-based evidence in psychological therapy services: An organisational change perspective  
*John Mellor-Clark, Simone Cross (United Kingdom)*
- S07.4** How to engage practitioners in routine outcome measurement by Tracking Responses to Items in Measures (TRIM)  
*Simone Cross, John Mellor-Clark (United Kingdom)*

**S09 Research on recovery for recovery-oriented services**

- S09.1** Is “Recovery” just the new buzz word?  
*Alessandro Svettoni (Italy)*
- S09.2** The Italian Study on Recovery 2: quantitative results  
*Ileana Boggian (Italy)*
- S09.3** The Italian Study on Recovery 2: qualitative results  
*Dario Lamonaca (Italy)*
- S09.4** Recovery oriented interventions in recovery oriented mental health services  
*Silvia Merlin (Italy)*

# Symposia

## S10 Managing everyday life with psychosis: psychiatry, poverty, people and pills

- S10.1** Psychosis and poverty  
*Alain Topor (Sweden)*
- S10.2** Coping with psychiatry  
*Anne Denhov, Gunnel Andersson, Per Bülow, Alain Topor (Sweden)*
- S10.3** Psychotropic drugs and everyday life  
*Per Bülow, Gunnel Andersson, Anne Denhov, Alain Topor (Sweden)*
- S10.4** Everyday life and social relationships  
*Gunnel Andersson, Alain Topor, Anne Denhov, Per Bülow (Sweden)*

## S11 From Theory to Practice: Implementing Recovery into Mental Health Services in Quebec, Canada

- S11.1** Understanding the Issues: The Challenges of Implementing Recovery Within a Complex Health and Social Service System  
*Catherine Briand, Lise Labonté, Myra Piat, Annie Bossé (Canada)*
- S11.2** Creating Hope: Recovery Stories of People with Mental Health Challenges  
*Annie Bossé, Myra Piat, Catherine Briand, Lise Labonté (Canada)*
- S11.3** Agreeing on a Common Vision - Moving from Discourse to Action: Innovative Practices & Initiatives in Services  
*Lise Labonté, Annie Bossé, Myra Piat, Catherine Briand (Canada)*
- S11.4** Sustaining Innovation: Translating the Evidence for Mental Health Recovery into Concrete Practice: A Participatory Research Project  
*Myra Piat, Catherine Briand, Lise Labonté, Annie Bossé (Canada)*

## S12 Transition from Child to Adult Mental Health Care in Europe: Barriers and Opportunities

- S12.1** Age of onset of adult mental disorders and the problem of transition  
*Giovanni de Girolamo, Jessica Dagani (Italy)*
- S12.2** Transition process, outcomes and experience: Findings from the TRACK study  
*Swaran Singh (United Kingdom)*
- S12.3** Can transitional care be improved: Findings from the BRIDGE Project  
*Moli Paul (United Kingdom)*
- S12.4** The experience of transition: user and carer perspectives. Findings from the BRIDGE Project  
*Cathy Street (United Kingdom)*
- S12.5** A research agenda for transitions  
*Swaran Singh (United Kingdom), Giovanni de Girolamo (Italy)*

## S13 Towards a European Roadmap for Mental Health and Well-being (ROAMER): Identifying priorities for social inclusion and economic research

*Chairmen: Graham Thornicroft, Martin Knapp (United Kingdom)*

- S13.1** Overview of ROAMER (roadmap for mental health research in Europe) and the role of social and economic research in a fragmented and fast changing European landscape  
*David McDaid (United Kingdom)*

- S13.2** **Result of a systematic mapping of the state of the art in European research on promoting social inclusion, addressing social exclusion and stigma**  
*Emilie Courtin (United Kingdom), Andrea Fiorillo (Italy), Mario Luciano (Italy), A-La Park (United Kingdom), Graham Thornicroft (United Kingdom)*
- S13.3** **Result of a systematic mapping of the state of the art in European research on the use of economics in mental health and wellbeing research**  
*A-La Park (United Kingdom)*
- S13.4** **Results of DELPHI exercises to identify research gaps and priorities areas for future funding**  
*Sara Evans-Lacko, David McDaid, A-La Park, Graham Thornicroft (United Kingdom)*

## **S14 Case management or treatment approaches for neglected or marginalised patient groups**

- S14.1** **Migration, social adversity and psychosis - recent findings and implications for mental health services research**  
*Ulrich Reininghaus (United Kingdom)*
- S14.2** **Illness perceptions and personality traits of patients with mental disorders: the impact of ethnicity**  
*Michael Franz, Hans Joachim Salize, Christian Jacke (Germany)*
- S14.3** **Outcome relevance of illness perceptions and personality trait profiles of German and Turkish inpatients**  
*Christian Jacke, Hans Joachim Salize, Michael Franz (Germany)*
- S14.4** **Treatment initiation in mentally disordered people on the edge of homelessness - the MOTIWOHN-Study**  
*Hans Joachim Salize (Germany)*

## **S15 Women's Mental Health**

- S15.1** **An examination of the use of antipsychotic medication during pregnancy**  
*Clare Taylor, Matthew Broadbent, Ann Greenough, Simon Hannam, Richard Hayes, Richard Holt, Mizanur Khondoker, Dharmintra Pasupathy, Robert Stewart, Louise Howard (United Kingdom)*
- S15.2** **A meta-synthesis of qualitative research on the experiences of mental health services for women with severe mental illness, from pre-conception to parenting**  
*Clare Dolman, Ian Jones, Louise Howard (United Kingdom)*
- S15.3** **Pathways into care among victims of human trafficking in contact with a large inner city Mental Health Service**  
*Sian Oram, Charlotte MacKenzie, Cathy Zimmerman, Melanie Abas, Matthew Broadbent, Louise Howard (United Kingdom)*
- S15.4** **Mental Health Service Users' Experiences of Disclosing Domestic Violence in Mental Health Settings: a qualitative meta-synthesis**  
*Kylee Trevillion, Bryony Hughes, Gene Feder, Sian Oram, Louise Howard (United Kingdom)*

## **S16 Specialization, integration care and continuity of care: how important are they for patients' outcomes?**

- S16.1** **Is there an association between continuity of patient care and clinical outcomes in the community care of patients with psychosis?**  
*Stephen Puntis, Tom Burns, Jorun Rugkasa (United Kingdom)*
- S16.2** **Coercion, therapeutic relationship and continuity of care**  
*Ksenija Yeeles, Tom Burns (United Kingdom)*

# Symposia

- S16.3** Effectiveness of functional and integrated systems: what do we know?  
*Domenico Giacco, Omer Serif, Stefan Priebe (United Kingdom)*
- S16.4** Comparing policy framework, structure, effectiveness and cost-effectiveness of Functional and Integrated systems of mental health care (COFI project): rationale and methodology of a pan European study  
*Stefan Priebe, Aleksandra Matanov, Domenico Giacco (United Kingdom)*
- S17** **Research into mental health supported accommodation services: international perspectives and comparisons**
- S17.1** How different types of supported accommodation contribute to recovery: Findings from the second Australian national survey of psychosis  
*Carol Harvey, Eoin Killackey, Aaron Groves, Helen Herrman (Australia)*
- S17.2** The Italian 'dream' of community psychiatry without residential facilities: lessons for European non-dreamers  
*Giovanni de Girolamo, Valentina Candini, Chiara Buizza, Laura Iozzino (Italy)*
- S17.3** Developing quality measurement for residential services with key stakeholders perspectives in Canada  
*Amélie Felx, Marc Corbière, Alain Lesage (Canada)*
- S17.4** The QEST study - Quality and Effectiveness of Supported Tenancies for people with mental health problems; a national study of supported accommodation in England  
*Helen Killaspy, Stefan Priebe, Michael King, Sandra Eldridge, Paul McCrone, Geoff Shepherd, Jake Eliot, Sarah Curtis, Gerard Leavey, Sarah White, Maurice Arbuthnott, Gavin McCabe, Peter McPherson, Joanna Krotofil, Sima Sandhu, Sarah Dowling (United Kingdom)*
- S18** **Tackling stigma and discrimination in people with major depression: findings from the international ASPEN/INDIGO study**
- S18.1** Evidence for Reducing Discrimination In Mental Health  
*Graham Thornicroft (United Kingdom)*
- S18.2** Global pattern and cross-cultural variations in reported discrimination among people with major depression. Findings from the ASPEN/INDIGO study  
*Antonio Lasalvia (Italy)*
- S18.3** Personal experiences of discrimination in various areas of life; formulating solutions through civil society engagement in mental health policy making  
*Tine Van Bortel (United Kingdom), Fiona Denny (United Kingdom), Marleen De Greef (Belgium)*
- S18.4** Predictors of reported discrimination in obtaining and keeping employment among people with major depression. Findings from the ASPEN/INDIGO study  
*Jaap van Weeghel (Netherlands), E. Brouwers (The Netherlands), Jolanda Matthijssen (The Netherlands), Chiara Bonetto (Italy), Antonio Lasalvia (Italy)*
- S18.5** Discrimination of people with major depression, social capital and European policy options: the way forward  
*Kristian Wahlbeck (Finland)*
- Discussant - Nicolas Rüsç (Germany)*



## S19 Inpatient treatment in acute wards: patterns of functioning in Europe and future trends

*Chairmen: Giovanni de Girolamo (Italy), Norman Sartorius (Switzerland)*

- S19.1** **General Hospital Psychiatric Wards: An evidence-based overview of the Italian situation**  
*Giovanni de Girolamo (Italy)*
- S19.2** **Crisis resolution teams as an alternative to inpatient acute treatment in Norway**  
*Torleif Ruud, Rolf W. Gråwe, Nina Hasselberg, Torfinn Hynnekleiv (Norway)*
- S19.3** **Prevention of involuntary treatment in general psychiatric care in Germany and lessons for other European countries**  
*Hans Joachim Salize (Germany)*
- S19.4** **A comparison between acute psychiatric services in North-west Russia and Northern Norway: clinical profiles, involuntary admissions and differences in treatment**  
*Knut Sørgaard (Norway)*
- S19.5** **Acute care in England: challenges and initiatives for improvement**  
*Sonia Johnson (United Kingdom)*
- S19.6** **The future of inpatient care for people with mental disorders**  
*Norman Sartorius (Switzerland)*

## S20 Outcome monitoring as a tool to improve patient-clinician communication: studies from the northern Netherlands mental health network

- S20.1** **RoQua, a large scale Dutch project to improve patient-practitioner communication using outcome monitoring**  
*Sjoerd Sytma (The Netherlands)*
- S20.2** **Phamous, an outcome monitoring tool for patients using anti-psychotic medication**  
*Agna Bartels-Velthuis (The Netherlands)*
- S20.3** **An e-health tool to support shared decision making between practitioners and patients with psychosis**  
*Lian van der Krieke (The Netherlands)*
- S20.4** **The Groningen psychiatric case register, connecting service use and outcome data to enable cost-effectiveness studies**  
*Ellen Visser (The Netherlands)*
- S20.5** **Monitoring ‘the move’: from psychiatric sheltered housing programs to independent living arrangements**  
*Charlotte de Heer-Wunderink (The Netherlands)*
- S20.6** **Using outcome monitoring data to start and evaluate lifestyle interventions in severe mentally ill patients**  
*Frederike Jörg (The Netherlands)*

## S21 Outcomes in times of recovery-orientation

- S21.1** **From objectivity to subjectivity: conceptualisation and measurement of well-being in mental health**  
*Beate Schrank, Simon Riches, Mike Slade (United Kingdom)*

# Symposia

- S21.2**      **Factors contributing to stigma resistance**  
*Ingrid Sibitz, Walter Kollmann, Beate Schrank, Michaela Amering (Austria)*
- S21.3**      **Recovery – a human right?**  
*Michaela Amering, Marianne Schulze (Austria)*
- S21.4**      **Social outcomes in Psychiatry**  
*Stefan Priebe (United Kingdom)*

## **S22**      **Clinical Decision Making and Outcome in Routine Care for People with Severe Mental Illness: CEDAR**

- S22.1**      **Desire for autonomy in clinical decision making**  
*Arlette Bär Deucher, Wolfram Kawohl, Wulf Rössler (Switzerland)*
- S22.2**      **Clinical decision making style: preferences, agreement and satisfaction**  
*Eleanor Clarke (United Kingdom), Mike Slade (United Kingdom), Paul Williams (United Kingdom), Bernd Puschner (Germany)*
- S22.3**      **Patient involvement in clinical decision making**  
*Malene Krogsgaard Bording (Denmark), Signe Olrik Jensen (Denmark), Helle Østermark Sørensen (Denmark), Margareta Østman (Sweden), CEDAR study group*
- S22.4**      **Understanding the predictors and process moderators of change in quality of life in people with severe mental illness**  
*Marietta Nagy, Anikó Égerházi, Tibor Ivánka, János Sándor (Hungary)*

## **S23**      **Prevalence, nature and prevention of victimization amongst persons with (severe) mental health problems: findings from a national research programme in the Netherlands**

*Chairman: Jaap van Weeghel*

- S23.1**      **Victimization of Psychiatric Patients: Results of a Nationwide Multi-Site Study**  
*Astrid Kamperman, J. Henrichs, S. Bogaerts, D. van de Mheen, C.L. Mulder (The Netherlands)*
- S23.2**      **Prevalence of victimization in Amsterdam amongst service users with depression, addiction, severe mental illness and dual diagnosis**  
*Martijn Kikkert (The Netherlands)*
- S23.3**      **In-depth insight into the victimization of persons with severe mental health problems; a qualitative study**  
*Mirjam Siesling, Jolanda Habraken, Inge Bongers, Jaap van Weeghel (The Netherlands)*
- S23.4**      **Monitoring incidents with violence against clients in treatment for psychosis: prevalence, context, awareness, potential preventive interventions**  
*Jooske van Busschbach, Durk Wiersma, Cees Slooff, Marieke Pijnenborg, Richard Bruggeman (The Netherlands)*

## **S24**      **Quality and effectiveness of mental health services for people with complex needs**

- S24.1**      **The Rehabilitation Effectiveness for Activities for Life (REAL) study; a national programme of research into inpatient mental health rehabilitation services in England**  
*Helen Killaspy, Frank Holloway, Tom Craig, Michael King, Sarah Cook, Cathy Hill, Tim Mundy, Gerard Leavey, Rumana Omar, Louise Marston, Paul McCrone, Leonardo Koeser, Nicholas Green, Isobel Harrison, Melanie Lean, Maurice Arbuthnott (United Kingdom)*

- S24.2** The “GetREAL” intervention; development and evaluation of a hands on staff training intervention to increase service user engagement in activities in rehabilitation units  
*Sarah Cook, Helen Killaspy (United Kingdom)*
- S24.3** The PromQual study: a national study of mental health rehabilitation services in Portugal  
*Graça Cardoso, Catarina Pacheco, Ana Luisa Papoila, José Caldas-de-Almeida (Portugal)*
- S24.4** Meeting complex needs through community mental health service delivery: findings from the 2010 Australian national survey of psychosis  
*Carol Harvey, Lisa Brophy, Dan Siskind, Sam Parsons, Margaret Grigg, Kristen Moeller-Saxone (Australia)*

## S25 Process evaluation of an intervention to promote recovery and related outcomes

- S25.1** Process evaluation of REFOCUS (recovery) intervention evaluated in cluster Randomised Controlled Trial  
*Mary Leamy, Victoria Bird, Julie Williams, Eleanor Clarke, C. Le Boutillier, Mike Slade (United Kingdom)*
- S25.2** Staff experiences of implementing a recovery intervention  
*Eleanor Clarke, Mary Leamy, Julie Williams, Victoria Bird, C. Le Boutillier, Mike Slade (United Kingdom)*
- S25.3** Service user experience of a recovery-focused intervention  
*Victoria Bird, Mary Leamy, Eleanor Clarke, Julie Williams, C. Le Boutillier, M. Janosik, Mike Slade (United Kingdom)*
- S25.4** Using INSPIRE to assess staff support for recovery: preliminary analysis from the REFOCUS trial  
*Julie Williams, Mary Leamy, Victoria Bird, C. Le Boutillier, Eleanor Clarke, Mike Slade (United Kingdom)*  
*Discussant - Aart Schene (The Netherlands)*

## S26 Access to health services for persons with mental health problems and mental disorders in Málaga (Spain)

- S26.1** Prevalence and use of services in personas with schizophrenia and related disorders in Málaga (Spain)  
*Berta Moreno Küstner, Carlos Martín, Pedro Angona, José Maria García-Herrera, Desiree-Campana Navas, Fermín Mayoral, Fabio Rivas (Spain)*
- S26.2** Relationship between readmissions, social needs and functioning among severe mental psychiatric patients in an urban area of Málaga (Spain)  
*Fermín Mayoral, José Guzmán Parra (Spain)*
- S26.3** Demands for prehospital emergency medical services: factors associated with psychiatric problems  
*José Guzmán Parra, Ana I Martínez-García, Cristobalina Guillén-Benítez, Manuel Jiménez-Hernández, Serafina Castro-Zamudio, Berta Moreno-Küstner (Spain)*
- S26.4** Frequent users of a psychiatric emergency department in Spain and Portugal  
*Ingeborg Warnke (Switzerland), Graça Cardoso (Portugal), Gema Fernández-Gómez (Spain), José Ramos, Pedro Paulino, Wulf Rössler (Switzerland), Berta Moreno Küstner (Spain)*
- S26.5** Space-time suicide clustering in rural area of Málaga  
*Lucía Pérez Costillas, N. Benitez, R. Comino, V. Ramos, L. Madrigal, Y de Diego (Spain)*

# Symposia

## **S27 Residential facilities: are they promoting recovery or are they 'homes for life'?**

*Chairman: Giovanni de Girolamo*

- S27.1 Residential facilities: an update of the Italian situation and the findings of recent research in this area**  
*Giovanni de Girolamo, Valentina Candini, Chiara Buizza, Laura Iozzino (Italy)*
- S27.2 Count and financing of residential facilities for severely mentally ill in balanced publicly funded health and social services systems**  
*Alain Lesage, Amélie Felx, Roxanne Bergeron, Marc Corbière (Canada)*
- S27.3 How should community-based residential settings be conceptualized: findings from a research project in Canada**  
*Amélie Felx, Marc Corbière, Alain Lesage (Canada)*
- S27.4 Residential facilities in Germany: a challenge for practice and research**  
*Thomas Becker, Ingmar Steinhart, Reinhold Kilian (Germany)*
- S27.5 Is this an era of re-institutionalisation in Europe? An analysis of drivers of institutionalised care**  
*Stefan Priebe, Winnie Chow (United Kingdom)*



## OP1 Socio-economic inequalities 1

*Chairmen: Sara Evans-Lacko (United Kingdom), Francesco Amaddeo (Italy)*

**OP1.1 Payment by results, recovery and equalities: what is happening in England?**  
*Michael Clark (United Kingdom)*

**OP1.2 Recovery and older people's mental health services: what is different and what are the issues in changing service delivery ?**  
*Stephanie Daley, Sube Banerjee, David Newton, Joanna Murray, Mike Slade (United Kingdom)*

**OP1.3 Norway versus USA: How is ACT working? Results from fidelity assessment of 12 Norwegian ACT teams with the American fidelity measure TMACT**  
*Kristin Sverdrvik Heiervang, Sigrun Odden, Anne Landheim, Hanne Clausen, Hanne Kilen Stuen, Torleif Ruud (Norway)*

**OP1.4 The role of caregiver characteristics in mental health service use by young people aged 9-18 years**  
*Petra Gronholm, Ruth E. Roberts, Graham Thornicroft, Kristin R. Laurens, Sara Evans-Lacko (United Kingdom)*

## OP2 Socio-economic inequalities 2

*Chairmen: Michail Okoliyski (Bulgaria), Sonia Johnson (United Kingdom)*

**OP2.1 Recovery-Oriented mental health projects in Wales: the BIG Lottery 'Mental Health Matters' (MHM) Investment Programme**  
*Peter Huxley, Nina Maxwell, Sherrill Evans (United Kingdom)*

**OP2.2 Days out of role due to common mental disorders in Bulgaria: public health and individual consequences**  
*Michail Okoliyski, Hristo Hinkov (Bulgaria)*

**OP2.3 Extended freedom attained? – A case study of the design and construction of a free choice system in community mental health**  
*Maria Andersson, Urban Markström (Sweden)*

**OP2.4 Results of a randomised controlled trial of evidence based supported employment for people who have recently been homeless and have a mental illness**  
*Daniel Poremski, Eric Latimer, Robert Whitley (United Kingdom)*

**OP2.5 The barriers and facilitators to implementing a supported employment service (Individual Placement & Support) within a London catchment area**  
*Meghan Craig, Brynmor Lloyd-Evans; Sonia Johnson (United Kingdom)*

## OP3 Socio-economic inequalities 3

*Chairmen: Paul McCrone (United Kingdom), Laura Grigoletti (Italy)*

**OP3.1 Anti-psychiatry sentiments among the general population; explaining unequal access to mental health care services**  
*Elise Pattyn, Mieke Verhaeghe, Piet Bracke (Belgium)*

**OP3.2 Needs of people with severe mental disorders treated in community psychosocial centers in São Paulo, Brazil**  
*Andréia de Fátima Nascimento, Tathiana Soares, Machado Velasco (Brazil)*

**OP3.3 Development and psychometric properties of the Costs of Discrimination Assessment (CODA)**  
*Paul McCrone, Steve Wright, Claire Henderson, Graham Thornicroft, Jessica Sharac (United Kingdom)*

**OP3.4 Offender mental health: individual and relational initiatives can initiate, but not sustain, healthcare equity, a case-study**  
*Cath Quinn, Richard Byng, Rod Sheaff, Jill Annison (United Kingdom)*

# Oral Presentations

## OP4 Socio-economic inequalities 4

Chairmen: Giovanni de Girolamo (Italy), Giovanni Perini (Italy)

- OP4.1** Analyzing schizophrenia care variability: an exploratory care pathway typology  
*Coldefy Magali, Nestrigue Clément (France)*
- OP4.2** Predictors of quality of life among patients suffering from schizophrenia living in Residential Facilities: a longitudinal study using a structural equation model approach  
*Giovanni de Girolamo, Mariangela Lanfredi, Clarissa Ferrari, Valentina Candini, Chiara Buizza for the PERDOVE group (Italy)*
- OP4.3** Epidemiology and health economics of depressive symptoms in old age – Results of the Leipzig Longitudinal Study of the Aged (LEILA 75+) and the German Study on Ageing, Cognition and Dementia in primary care patients (AgeCoDe)  
*Melanie Lupp, Claudia Sikorski, Sven Heinrich, Siegfried Weyerer, Hans-Helmut König, Steffi G. Riedel-Heller (Germany)*
- OP4.4** Landlords experiences of tenants suffering from severe mental illness  
*Anita Bengtsson-Tops, Lars Hansson (Sweden)*
- OP4.5** Examining Help-seeking for depressive symptoms - Mental health care services satisfaction and perceived treatment benefits in a Norwegian study  
*Eva Lassemo, Knut Sørgaard, Inger Sandanger (Norway)*

## OP5 Socio-economic inequalities 5

Chairmen: Angelo Fioritti (Italy), Luis Salvador-Carulla (Spain)

- OP5.1** Equity in mental health care provision to immigrants and natives in Italy  
*Paola Rucci, Antonella Piazza, Enrica Perrone, Roberto Maisto, Iliara Tarricone, Vincenzo Spigonardo, Maria Nolet, Rita Orsoni, Claudio Tenuzzo, Ivonne Donegani, Maria Pia Fantini, Angelo Fioritti (Italy)*
- OP5.2** Modelling the quality and technical efficiency of the mental health system in Catalonia (Spain)  
*Carlos García-Alonso, Luis Salvador-Carulla, Javier Álvarez-Gálvez, José A. Salinas-Perez, Anna Fernández, Antoni Serrano-Blanco, B. Prat-Pubill, Esther Jordà-Sampietro (Spain)*
- OP5.3** Use of the European classification of services ‘DESDE-LTC 2.0’ for mapping and planning mental care in two areas of Spain (Gipuzkoa and Bizkaia)  
*Mencía R. Gutiérrez-Colosía, José A. Salinas-Perez, M.L. Rodero-Cosano, Alvaro Iruin, Carlos Pereira, Carlos García-Alonso, Luis Salvador-Carulla (Spain)*
- OP5.4** A comparison of mental health services in Verona and northern Norway  
*Daniela Pucci (Italy), Francesco Amaddeo (Italy), L. Myklebust (Norway), G. Rezvy (Norway), Alberto Rossi (Italy), Michele Tansella (Italy), Vidje Hansen (Norway)*

## OP6 Psychosocial interventions 1

Chairmen: Ingrid Sibitz (Austria), Mike Slade (United Kingdom)

- OP6.1** Changes in hospitalization in mental health services among users in Norwegian Assertive Community Treatment teams  
*Hanne Clausen, Anne Landheim, Kristin Heiervang, Sigrun Odden, Hanne Kilen Stuen, Torleif Ruud (Norway)*
- OP6.2** Reducing self-stigma in people with schizophrenia spectrum disorders  
*Ingrid Sibitz, Katarina Provaznikova, Madeleine Lipp, Richard Lakeman, Michaela Amering (Austria)*
- OP6.3** WELLFOCUS: Positive Psychotherapy for people with psychosis  
*Beate Schrank, Simon Riches, Andre Tylee, Tony Coggins, Tayyab Rashid, Mike Slade (United Kingdom)*

- OP6.4** **The Illness Management and Recovery program as a pathway to a recovery-oriented mental health service? A qualitative study**  
*Helle Stentoft Dalum, Lene Falgaard Eplov, Harry Cunningham, Inge Kryger Pedersen (Denmark)*

## OP7 Psychosocial interventions 2

*Chairmen: Antonio Lora (Italy), Lene Falgaard Eplov (Bulgaria)*

- OP7.1** **Quality of care for severe mental illness in Lombardy (Italy)**  
*Antonio Lora, Emiliano Monzani (Italy)*
- OP7.2** **Transplanting Recovery - Research and practice in the Nordic countries**  
*Ulla-Karin Schön, David Rosenberg (Sweden)*
- OP7.3** **The effect of an early supported employment intervention for patients with anxiety or an affective disorder - a randomised clinical trial**  
*Lone Hellström, Per Bech, Merete Nordentoft, Jane Lindschou Hansen, Lene Falgaard Eplov (Denmark)*
- OP7.4** **The development and evaluation of a smoking cessation intervention for people with schizophrenia**  
*Debbie Robson, Tom Craig, Paul McCrone (United Kingdom)*
- OP7.5** **Participation in IPS enhances empowerment and engagement in community life among service users, as compared to traditional vocational approaches**  
*Ulrika Bejerholm, Cecilia Areberg (Sweden)*

## OP8 Psychosocial interventions 3

*Chairmen: Lars Hansson (Sweden), Chiara Bonetto (Italy)*

- OP8.1** **Key elements in community-based programs over different target groups: a systematic literature review**  
*Monia Vereecken, Bea Maes, Anja Declercq, Koen Hermans, Chantal Van Audenhove (Belgium)*
- OP8.2** **Mental health first aid in Sweden: a randomized controlled trial**  
*Bengt Svensson, Lars Hansson, Sigrid Stjernswärd (Sweden)*
- OP8.3** **A Randomised Controlled Trial of Individual Placement and Support (IPS) on people with severe mental health problems in Nottingham: an implementation approach**  
*Athfah Akhtar, Naomi Boycott, Justine Schneider (United Kingdom)*
- OP8.4** **Cost-effectiveness of psychotherapy for the treatment of depression in the UK compared to pharmacotherapy and combination treatment**  
*Leonardo Koeser, Valeria Donisi, David Goldberg, Paul McCrone (United Kingdom)*

## OP9 Psychosocial interventions 4

*Chairmen: Jaap van Weeghel (The Netherlands) - Tom Craig (United Kingdom)*

- OP9.1** **Caregivers role in social inclusion and recovery of people with mental disorders living in residential services: The experience in Sao Paulo city, Brazil**  
*Andrea Cardoso, D. Martin, A. Sousa, J.J. Mari, D. Razzouk (Brazil)*
- OP9.2** **Predictors of personal recovery in people with severe mental illness receiving supported housing services**  
*N. A. (Neis) Bitter, D.P.K. Roeg, Christine van Nieuwenhuizen, Jaap van Weeghel (The Netherlands)*
- OP9.3** **Improving public attitudes toward depression and help-seeking in four European countries: results of the OSPI-Europe intervention**  
*Chantal Van Audenhove, Ella Arensman, Claire Coffey, Evelien Coppens, Susana Costa, Katrin Gottlieb, Ricardo Gusmão, Rory O'Connor, Vita Postuvan, Marco Sarchiapone, Merike Sisask, András Székel, Ulrich Hegerl (Belgium)*

# Oral Presentations

**OP9.4** A comparison of a traditional acute inpatient admission system and a novel triage admission system

*Tom Craig, Emese Csipke, Til Wykes (United Kingdom)*

**OP9.5** Effect on empowerment of “Recognition of acquired competences” for vulnerable volunteers: a randomised controlled trial

*Henry Michon, M. van Wezep, A.M. Rijkaart, H. Kroon (The Netherlands)*

## OP10 Psychosocial interventions 5

*Chairmen: Chiara Samele (United Kingdom), Sarah Tosato (Italy)*

**OP10.1** Evaluation of follow-on support for people being discharged from recovery houses: Recovery Star and Personal Goal Scoring

*Christopher Griffiths, John Larsen (United Kingdom)*

**OP10.2** Football metaphor, gender and mental health: An Evaluation of the It's a Goal! Programme

*Helen Spandler (United Kingdom)*

**OP10.3** Lifestyle interventions for enhancing mental health

*Mona Eklund, Lena-Karin Erlandsson, Elisabeth Argentzell (Sweden)*

**OP10.4** The recovery-orientation of community-based structured housing: resident and housing provider perspectives

*Myra Piat, Richard Boyer, Marie Josée Fleury, Alain Lesage (Canada)*

**OP10.5** The length and breadth of community-based mental health services across 29 European countries (EuroPoPP-MH project - European Profile of Prevention and Promotion and Mental Health Systems)

*Chiara Samele, Stuart Frew, Norman Urquía (United Kingdom)*

## OP11 Psychotropic drug interventions 1

*Chairmen: Scott Patten (Canada), Michela Nosè (Italy)*

**OP11.1** Exploring collaborative psychiatric medication management in the UK. Presentation of findings from a Ph.D Study

*Emma Kaminskiy (United Kingdom)*

**OP11.2** QTc-Interval prolongation in psychiatric inpatients: the role of psychotropic drugs

*Michela Nosè, Irene Bighelli, Francesca Sozzi, Federico Bertolini, Corrado Barbui (Italy)*

**OP11.3** Epidemiology of clinical trials published in the last 30 years: the case of antidepressants

*Marianna Purgato, Andrea Cipriani, Corrado Barbui (Italy)*

**OP11.4** The economic impact of antipsychotics polypharmacy on the health care costs of deinstitutionalized people with psychotic disorders in São Paulo city, Brazil

*Denise Razzouk, A. Cardoso, A. Sousa, G.G. Oliveira, J.J. Mari (Brazil)*

## OP12 Psychotropic drug interventions 2

*Chairmen: Markus Koesters (Germany), Corrado Barbui (Italy)*

**OP12.1** Cost-effectiveness of a community pharmacist intervention in patients with depression: a randomized controlled trial (PRODEFAR study)

*Maria Rubio-Valera, Judith Bosmans, Ana Fernández, Maite Peñarrubia-María, Marian March, Pere Travé, Juan Ángel Bellón, Antoni Serrano-Blanco (Spain)*

**OP12.2** Exploring the efficacy effectiveness gap

*Markus Koesters, Ann-Christien Holtrup, Ines Fiedler, Thomas Becker (Germany)*

**OP12.3** Association between neighborhood material and social deprivation and exposition to antidepressants in depression

*Hichem Kadachi, Jean-Pierre Grégoire, Jocelyne Moisan, Alain Vanasse, Alain Lesage, Marie-Josée Fleury, Josiane Courteau, Claude Bergeron, Sophie Lauzier (Canada)*



- OP12.4** **Antidepressant prescribing in Primary and Mental Health Care: is it possible to address appropriateness and keep a curb on costs?**  
*Antonella Piazza, Marco Menchetti, Iliara Tarricone, Paola Pagano, Danilo Di Diodoro, Anna Tomesani, Licia Minguzzi, Angelo Fioritti (Italy)*

## OP13 Communication skills 1

*Chairmen: Bernd Puschner (Germany), Michela Rimondini (Italy)*

- OP13.1** **Service User Research Panel – “They pay me because of what I know from being a patient!”**  
*Karl-Anton Forsberg, Mikael Sandlund (Sweden)*
- OP13.2** **“What would you do in my shoes?” Information exchange among patient and psychiatrist in early psychosis**  
*Giuseppe Deledda, Michela Rimondini, Maria Angela Mazzi, Claudia Goss, Lidia Del Piccolo, Alessandro Bottacini, Christa Zimmermann (Italy)*
- OP13.3** **The family and the therapist in patient’s eyes**  
*Dorota Wypich, Marcin Szuba (Poland)*
- OP13.4** **Is UK care coordination recovery led? Exploring the perspectives of different stakeholder groups**  
*Toby Brandon, Deborah Helm, Louise Thomson, Caroline Kemp, Helen Atkin (United Kingdom)*
- OP13.5** **The relation between content of clinical decisions with outcome**  
*Jana Konrad, Sabine Loos, Nadja Zentner, Benjamin Mayer, Bernd Puschner (Germany)*

## OP14 Communication skills 2

*Chairmen: Paul McCrone (United Kingdom), Robert Drake (United Kingdom)*

- OP 14.1** **Increased competence in community treatment for severe mental illness: results of a national two year training program for the frontline workforce**  
*Torleif Ruud, Tore Sørli, Karin Blix Flage, Ole-Bjørn Kolbjørnsrud, Jurate Saltyte Benth (Norway)*
- OP14.2** **Variation in Duration of Untreated Psychosis in an 18-year perspective**  
*Wenche ten Velden Hegelstad, Inge Joa, Jan Olav Johannessen, Johannes Langeveld, Thomas McGlashan, Svein Friis, Tor K. Larsen (Norway)*
- OP14.3** **Cost-effective analysis of a program of primary prevention for depression in primary care The PredictD-Spain CCRT study**  
*Ana Fernandez, Antoni Serrano-Blanco, Juan Ángel Bellón, Sonia Conejo-Cerón, Patricia Moreno-Peral, Michael King, Irwin Nazareth, Carlos Martín-Pérez, Carmen Fernández-Alonso, María Isabel Ballesta-Rodríguez, José María Aiarzaguena, Carmen Montón-Franco, Inmaculada Ibanez-Casas, Emiliano Rodríguez-Sánchez, Antonina Rodríguez-Bayón, María Cruz Gómez, Pilar LaFuente, María del Mar Muñoz-García, Pilar Mínguez-Gonzalo, Luz Araujo, Diego Palao, Maite Espinosa-Cifuentes, Fernando Zubiaga, Desirée Navas-Campaña, Juan Mendive, Jose Manuel Aranda-Regules, Alberto Rodríguez-Morejón, Luis Salvador-Carulla, Juan de Dios Luna (Spain)*
- OP14.4** **Predicting psychiatric inpatient costs**  
*Paul McCrone, Ramon Sabes-Figuera, Emese Csipke, Tom Craig, Diana Rose, Til Wykes (United Kingdom)*

## OP15 Communication skills 3

*Chairmen: Christa Zimmermann (Italy), Julie Ridley (United Kingdom)*

- OP15.1** **Replacement of a psychiatrist centered bio-medical model by a user-centered on recovery oriented social model in mental healthcare**  
*Jan Verhaegh (The Netherlands)*
- OP15.2** **Exploring the impact of legislative reform regarding compulsory treatment on professionals’ relationship with service users and their carers**  
*Julie Ridley, Ann Rosengard (United Kingdom)*

# Oral Presentations

- OP15.3** Discursive spaces: factors influencing the contribution of independent advocacy to improving communication with mental health professionals  
*Karen Newbigging, Stephanie de la Haye, Julie Ridley (United Kingdom)*
- OP15.4** Intimate partner homicide and mental illness: a descriptive population-based study  
*Sian Oram, Sandra Flynn, Jenny Shaw, Louis Appleby, Louise M. Howard (United Kingdom)*

## OP16 Psychosocial interventions 6

*Chairmen: Richard Byng (United Kingdom), Katia De Santi (Italy)*

- OP16.1** Mental Health Recovery: Evaluation of a Recovery-Oriented Training Program in the Netherlands. Effects on mental health professionals and mental health consumers outcomes  
*Greet Wilrycx, M.A. Croon, A.H.S. van den Broek, Christine van Nieuwenhuizen (The Netherlands)*
- OP16.2** The implementation of Recovery Rounds to support culture and practice changes in a commitment towards recovery-oriented mental health care  
*Linna Tam, Sanaz Riahi (Canada)*
- OP16.3** Effectiveness of a psychoeducational programme for patients with bipolar disorders  
*Graça Cardoso, Gonçalo Carreteiro, Cláudia Gonzaga, Ana Lima, Natasha Oliveira, João Carlos Melo (Portugal)*
- OP16.4** The ENGAGER study: Can we engage and retain prisoners with common mental health problems in treatment and research?  
*Richard Byng, Cath Quinn, Rod Taylor, Adam Qureshi, Deb Shenton, Jenny Shaw (United Kingdom)*
- OP16.5** Challenges and results of the Norwegian “Job Prescription” RCT on Individual Placement and Support for first episode psychosis patients  
*Lena Heitmann, Inge Joa, Jan Olav Johannessen, Hans Langeveld, Randi Mobæk, Wenche ten Velden Hegelstad (Norway)*

## OP17 Psychosocial interventions 7

*Chairmen: Antonio Lasalvia (Italy) - Vincent Lorant (Belgium)*

- OP17.1** Psychiatric Advance Directives: a tool to promote therapeutic alliance, coordination of care, and autonomy of the user  
*Pablo Nicaise, Vincent Lorant, Vincent Dubois (Belgium)*
- OP17.2** Improving the cost-effectiveness of primary mental health care by selectively investing and de-investing in interventions: a generalized health economic modeling approach  
*Joran Lokkerbol, Peter Verhaak, Rifka Weehuizen, Filip Smit (The Netherlands)*
- OP17.3** Is a screening program for postpartum depression a long term sustainable and clinical-cost effectiveness strategy?  
*Elena Turella, Arianna Donolato, Belinda Ciulli, Rossana Riolo (Italy)*
- OP17.4** An evaluation of Protected Engagement Time (PET) on staff and patient outcomes on acute mental health inpatient wards in England  
*Fiona Nolan, Sonia Johnson, Richard Gray, Alan Simpson, Brynmor Lloyd-Evans, Nicola Morant, Helen Gilbert (United Kingdom)*
- OP17.5** Needs for care among mentally disordered offenders receiving treatment in a therapeutic forensic residency. Relationship with clinical characteristics and recidivisms risk factors  
*Luca Castelletti, Antonio Lasalvia (Italy)*

## OP18 Communication skills 4

*Chairmen: Mike Slade (United Kingdom), Stefan Priebe (United Kingdom)*

### **OP18.1 The Therapeutic Relationship Model - a guide for clinicians in the least restrictive practices to support recovery**

*Ian Dawe, Sanaz Riahi (Canada)*

### **OP18.2 Winning hearts and minds: communicating a strategy to bring about recovery orientation in a mental health trust**

*Gabrielle Richards, David Blazey (United Kingdom)*

### **OP18.3 Is there an association between continuity of patient care and clinical outcomes in the community care of patients with psychosis?**

*Stephen Puntis, Tom Burns, Jorun Rugkasa (United Kingdom)*

### **OP18.4 Young people using the Internet for mental health information and advice: the French case of [www.filsantejeunes.com](http://www.filsantejeunes.com)**

*Ilaria Montagni, Isabelle Parizot (Italy)*

### **OP18.5 Courses of helping alliance in the treatment of people with severe mental illness in Europe: A latent class analytic approach**

*Sabine Loos (Germany), Mike Slade (United Kingdom), Bernd Puschner (Germany) and the CEDAR study group*

# Posters Sessions

Guided Poster Session I – Thursday, October 3 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS1.01</b>	<i>Urban Markström</i>	Towards Hybridization? The relations between public and non-governmental organizations in the community mental health field in Sweden
<b>PS1.02</b>	<i>Sherrill Evans</i>	Promoting Recovery and Social Inclusion: Using systems thinking to change community mental health services in North Wales
<b>PS1.03</b>	<i>D. Duin</i>	Quality Assessment of Regional Treatment System for Schizophrenia (QUARTS), A study on the implementation of evidence based in the Netherlands
<b>PS1.04</b>	<i>Matthias Schützwohl</i>	The MEMENTA-Study. A multi-site study assessing the mental health status and needs for care in adults with mild to moderate intellectual disabilities
<b>PS1.05</b>	<i>Daniel Poremski</i>	Experiencing evidence-based supported employment services: Qualitative findings of a mixed-methods study
<b>PS1.06</b>	<i>Clément Nestrigue</i>	How depression is cared for in mental health hospital? Overview of care and determinants of the variability in use of mental health service in France
<b>PS1.07</b>	<i>Jed Boardman</i>	Implementing Recovery in Organisations: The ImROC project
<b>PS1.09</b>	<i>Giovanni de Girolamo</i>	Is discharge from residential facilities likely and possible? A longitudinal study in Italy
<b>PS1.10</b>	<i>Amelie Felx</i>	Patients to be discharged from hospitals to community-based residential facilities in Montreal: profiles and residential orientations
<b>PS1.11</b>	<i>Amanda Lundvik Gyllensten</i>	Physical Activity guidelines for persons with schizophrenia
<b>PS1.12</b>	<i>Vanessa Pinfold</i>	Social network development for people with severe mental illness – is it important for recovery and whose role is it anyway?
<b>PS1.13</b>	<i>Giovanni de Girolamo</i>	Pathways to first-ever contacts with child and adolescent mental health services: an Italian study
<b>PS1.14</b>	<i>Giovanni de Girolamo</i>	Age of onset of mental disorders and use of mental health services: is there any correlation?
<b>PS1.15</b>	<i>Emma Motrico Martínez</i>	Regional financing systems and financial incentives for mental health care in Spain. comparison of andalucia, catalonia and basque country

## Posters Sessions

Guided Poster Session I – Thursday, October 3 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS1.16</b>	<i>Michael Clark</i>	Developing the evidence base for social care in mental health – the NIHR School for Social Care Research in England
<b>PS1.17</b>	<i>T.E. Verrijp</i>	The influence of moving to better quality supported housing on long-term care-dependent psychiatric patients
<b>PS1.18</b>	<i>T.E. Verrijp</i>	Experiences and stigma of people living in the proximity of a supported housing facility for people with severe mental illness.
<b>PS1.19</b>	<i>Helen-Maria Vasiliadis</i>	The economic impact and benefits associated with implementing suicide prevention programs at the population level
<b>PS1.20</b>	<i>Margareta Östman</i>	Low satisfaction with sex life among people with severe mental illness living in a community
<b>PS1.21</b>	<i>Peter Huxley</i>	Social work intervention in self-harm (SWISH); a feasibility study for the replication in Wales of an intervention developed in Australia
<b>PS1.22</b>	<i>Gianfranco Zuaboni</i>	“ORIENT”- Pilot Study: A Recovery-Oriented Mental Health Nursing Intervention Pilot study
<b>PS1.23</b>	<i>Vesna Švab</i>	Barriers and errors in implementation of community psychiatry in Slovenia
<b>PS1.24</b>	<i>David Brunt</i>	Satisfaction with housing and housing support for persons with psychiatric disabilities
<b>PS1.25</b>	<i>Trond Nergaard Bjerke</i>	What does it mean to be recovered from drug-addiction? Preliminary results from a phenomenological study of patients experience of recovery
<b>PS1.26</b>	<i>Kristina Klein</i>	The effectiveness of interventions for adults with intellectual disabilities and mental illness: a systematic review
<b>PS1.27</b>	<i>Catherine Briand</i>	Implementing evidence-based practices in rehabilitation and mental health in the Quebec public health system
<b>PS1.28</b>	<i>Andrzej Cechnicki</i>	The effect of two predictors’ interaction on short- and long-term treatment outcomes in schizophrenia
<b>PS1.29</b>	<i>Aneta Kalisz</i>	The significance of persisting negative symptoms as a prognostic factor for the course of schizophrenic psychoses
<b>PS1.30</b>	<i>Andrzej Cechnicki</i>	Recovery in schizophrenia



# Posters Sessions

Guided Poster Session I – Thursday, October 3 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS1.31</b>	<i>Agneta Öjehagen</i>	Hazardous alcohol and drug use among people with psychiatric disabilities visiting day centres
<b>PS1.32</b>	<i>Simon Riches</i>	Differences in perception of well-being between staff and service users with psychosis
<b>PS1.33</b>	<i>Yolanda Nijssen</i>	Recovery oriented care on closed admission wards in the Netherlands
<b>PS1.34</b>	<i>Naomi Clewett</i>	A qualitative exploration of the impact of mental health personalised social care in England
<b>PS1.35</b>	<i>Terry Safits</i>	A psychological treatment programme for traumatised ex-military personnel in the UK
<b>PS1.36</b>	<i>Naomi Boycott</i>	‘Working Well!’: A Pilot Work-Focussed Psychotherapy Programme in Addition to Individual Placement and Support (IPS) – Six Months On
<b>PS1.37</b>	<i>François Wyngaerden</i>	Networks of social support and continuity of care for psychiatric users
<b>PS1.38</b>	<i>Chantal Van Audenhove</i>	User and family members’ involvement in the mental health care reform in Belgium: a pilot-study
<b>PS1.39</b>	<i>Sandra Saldivia</i>	Prevalence and treatment of depression in a sample of adults attending Primary Care facilities in Chile
<b>PS1.40</b>	<i>Hanneke Van Gestel</i>	Routine Outcome Monitoring (ROM) in an intensive community-based care program for severely marginalized persons that are hard to reach: An implementation study

## Posters Sessions

Guided Posters Session II – Friday, October 4 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS2.01</b>	<i>Rumina Taylor</i>	Promoting Recovery: Social Cognition and Interaction Training (SCIT) for Forensic Inpatients
<b>PS2.02</b>	<i>Magnus Bergmark</i>	Implementing methods that support Recovery- Analysis of policy and practice in Sweden
<b>PS2.03</b>	<i>Rossana Riolo</i>	Mothers without depression: A screening program, treatment and study of affective disorders in the post-partum period
<b>PS2.04</b>	<i>Gabriella Tirone</i>	A rehabilitation program based on sporting activities in people with severe mental disorders: an example from Trieste, Italy
<b>PS2.05</b>	<i>Aglaé Sousa</i>	Needs and profile of a sample of patients with mental disorders living in residential facilities in São Paulo city, Brazil
<b>PS2.06</b>	<i>Cindy Noben</i>	Comparative cost-effectiveness of two interventions for improving work functioning among nurses: pragmatic cluster randomised trial
<b>PS2.07</b>	<i>Francis Vergunst</i>	Does coercive mental health care affect long-term social outcomes in psychosis patients?
<b>PS2.08</b>	<i>Daniela Pucci</i>	Forensic Psychiatric Hospitals closure in Italy: new perspectives in the Lazio Region after the 2008 DPCM act
<b>PS2.09</b>	<i>Amelie Felx</i>	Take a glimpse! Using concept mapping to develop a visual representation of housing and community-based residential settings
<b>PS2.10</b>	<i>Richard Byng</i>	Contribution of service design to four fold variation in access to psychological therapies: a systems level, mixed method study
<b>PS2.11</b>	<i>Liv Zetterberg</i>	The introduction of compulsory community care – for the best of the patient or managing political risk?
<b>PS2.12</b>	<i>Hans Kroon</i>	Fidelity to Flexible Assertive Community Treatment in the Netherlands
<b>PS2.13</b>	<i>Giovanni de Girolamo</i>	Psychoeducation for patients with bipolar disorder: a study of effectiveness in Italy
<b>PS2.14</b>	<i>Guilherme Gregório</i>	User embracement at the Psychosocial Care Center (CAPS) in Brazil: one strategy to user compliance

# Posters Sessions

Guided Posters Session II – Friday, October 4 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS2.16</b>	<i>J.R. Theunissen</i>	Social functioning and participation in society in an Amsterdam cohort of patients with severe mental illness
<b>PS2.17</b>	<i>Vincent Lorant</i>	Mental Healthcare Delivery System Reform: Stakeholders and Policy Priorities Compared
<b>PS2.18</b>	<i>Savina Rauber</i>	Multidimensional outcome after involuntary treatment from 2010 to 2013 of a consecutive cohort in a mental health centre of Trieste
<b>PS2.19</b>	<i>Hannah Jones</i>	A cluster randomised controlled trial of an oral health intervention for people with serious mental illness
<b>PS2.20</b>	<i>Denise K. Manchisi</i>	Ten years of individual placement and support in Italy
<b>PS2.21</b>	<i>Jean Pierre Wilken</i>	Key factors in supporting recovery processes
<b>PS2.22</b>	<i>Helle Høgh</i>	“Medical Pedagogy” - a national social psychiatry development project in Denmark
<b>PS2.23</b>	<i>Harry Michon</i>	Facts and figures on societal participation in people with severe mental illnesses in the Netherlands; First findings of a national panel
<b>PS2.24</b>	<i>Ian Dawe</i>	Mindfulness - a guide for clinicians in distress reduction practices to support recovery
<b>PS2.25</b>	<i>Sarah Tosato</i>	Can Obstetric complications predict a more severe functional and clinical outcome? Data from the 2-year follow-up of a large first episode psychosis study (PICOS)
<b>PS2.26</b>	<i>Sarah Tosato</i>	Association between the COMT gene and neurological abnormalities and poorer executive function in Caucasian patients with psychosis
<b>PS2.27</b>	<i>Elisa Ira</i>	Positive symptoms in first-episode psychosis patients experiencing low maternal care and stressful life events: the mediating role of the COMT gene
<b>PS2.28</b>	<i>Irene Bighelli</i>	Bridging the gap between research and practice through the development of GRADE recommendations for psychotropic drugs interventions
<b>PS2.29</b>	<i>Francesca Girlanda</i>	Guideline implementation strategies for specialist mental health care: a systematic review
<b>PS2.30</b>	<i>Kai Sabas</i>	An evaluation of REFOCUS Personal Recovery and Coaching Training

## Posters Sessions

Guided Posters Session II – Friday, October 4 – 13.00-14.00		
Poster ID	First Author	Title
<b>PS2.31</b>	<i>Anna Kristine Waldemar</i>	Recovery-oriented practice in psychiatric wards: organizational challenges
<b>PS2.32</b>	<i>Lisa Tlach</i>	Decision-making and Information Needs in Mental Health Care: A Mixed-methods Study
<b>PS2.33</b>	<i>Sian Oram</i>	Systematic review and meta-analysis of psychiatric disorder and the perpetration of partner violence
<b>PS2.34</b>	<i>Toby Brandon</i>	Examining the recovery impact of emancipatory action research for service user and carer researchers in the UK
<b>PS2.35</b>	<i>Anna Liberadzka</i>	Trust in patient- therapist relationship
<b>PS2.36</b>	<i>Yonsuk Chae</i>	Communication Improvement through Narrative Therapy: Case Study on Schizophrenia in Adolescents
<b>PS2.37</b>	<i>Kim Jørgensen</i>	Development of employees' skills in recovery-oriented activities
<b>PS2.38</b>	<i>Anne Petersen</i>	The logics of everyday psychiatric work
<b>PS2.39</b>	<i>Tine Van Bortel</i>	Empowering service users and health professionals and improving health services through coaching interventions
<b>PS2.40</b>	<i>Pedro Mateus</i>	Assessing leadership profiles in Portuguese public mental health services

# For Presenters

## IN SYMPOSIA

Symposia will be 75 minutes (4 presentations) or 90 minutes (5 presentations), including a minimum of 15 minutes for open discussion. It is essential that presenters leave ample time for discussion of their work with members in the audience. You will have a 15 minute time slot for your presentation.

## IN ORAL PRESENTATION SESSIONS

Oral Presentation Sessions will last 75 (4 presentations) or 90 minutes (5 presentations), with 15 minutes for discussion (chairmen can decide to give 2/3 minutes for discussion at the end of each presentation or to allow 15 minutes at the end of the session. You will have a 15 minute time slot for your presentation.

## AUDIOVISUAL EQUIPMENT

Please bring to your lecture room at least 15 minutes before the start of your session one copy of your presentation on a CD-ROM or USB media storage device. Conference organizers will load all presentations on conference computers. Lecture rooms will be equipped with a PC computer with the following software installed: PowerPoint, Word, Excel or Acrobat Reader. There will also be a microphone and a standing lectern. No VCR, overhead projector or carousel slide projector will be provided. Macintosh computers will not be available.

It will not be possible to use your own computer. Prepare your presentation in a single PowerPoint, Word, Excel or Acrobat file to run on an IBM compatible computer with Microsoft Office.

## POSTERS

There will be 2 guided poster sessions with about 40 posters each. Each session will be moderated by two chairs who will guide the group from poster to poster and ask a brief presentation from the author who should be standing by his or her poster. Each session will end with a brief discussion. Please keep in mind that many attendees will appreciate receiving a handout that summarizes your research findings. Poster prizes will be awarded to the three best posters at the Conference Gala Dinner. Posters will be judged by the Poster Prize Committee in collaboration with the session chairs on the following criteria: scientific quality, poster presentation, and quality of the brief oral presentation and of the handout. Poster dimensions must be DIN A0 portrait format (84.1 x 118.9 cm = 33.1 x 46.8 inches). We will provide a freestanding display frame which has your poster number on which you can mount and display your poster.

Please put up your poster as early as possible upon arrival at the conference and do not remove it before the end of the conference (Saturday 2.30 pm) in order to give as much time as possible to attendees to view the posters also outside the poster sessions. In any case, please do not remove your poster before Friday, October 4, 5 p.m. so that the members of Poster Prize Committee can complete their work.



# Participant Information

## REGISTRATION FEES ON SITE (VAT INCLUDED)

Regular	€ 550,00
Reduced*, Student, Trainees and Residents**	€ 350,00
Accompanying person <sup>§</sup>	€ 200,00
Opera Gala Dinner on Friday October 4 <sup>≠</sup>	€ 65,00

\* Service users and participants from Eastern Europe and upper-middle (cat. B), lower-middle (cat. C), low- (cat. D) income countries (World Bank classification).

\*\* Students must attach a copy of their student ID, Residents and Trainees a signed certificate from their department head or supervisor. Age limit to 40 years.

§ Registration fee for all Accompanying persons, no matter from which area, does not include attendance to any of the Conference Scientific Sessions. It includes: participation in Social Events (Opening Ceremony, Welcome Cocktail and Closing Ceremony), 3-day Veronacard. Gala Dinner is not included.

≠ At the door registrations for the Opera Gala dinner are not accepted

## OFFICIAL LANGUAGE

The official language of the Conference will be English.

## SECRETARIAT DESK

The Secretariat Desk at the Conference venue will be open:

October 2 from 5 pm to 6.30 pm

October 3/4/5 from 8 am till the end of the working sessions

## ECM - CME (Continuing Medical Education)

Only for Italian participants attending the entire programme, Regione Veneto has assigned n. 7 ECM - CME Credits.

## SOCIAL PROGRAMME

Thursday, October 3 - 6.45 pm

**Welcome Cocktail** at Museo Civico di Storia Naturale - Lungadige Porta Vittoria, 9

Friday, October 4 - 8 pm

**OPERA Gala Dinner\*** at Due Torri Hotel - P.zza S. Anastasia, 4



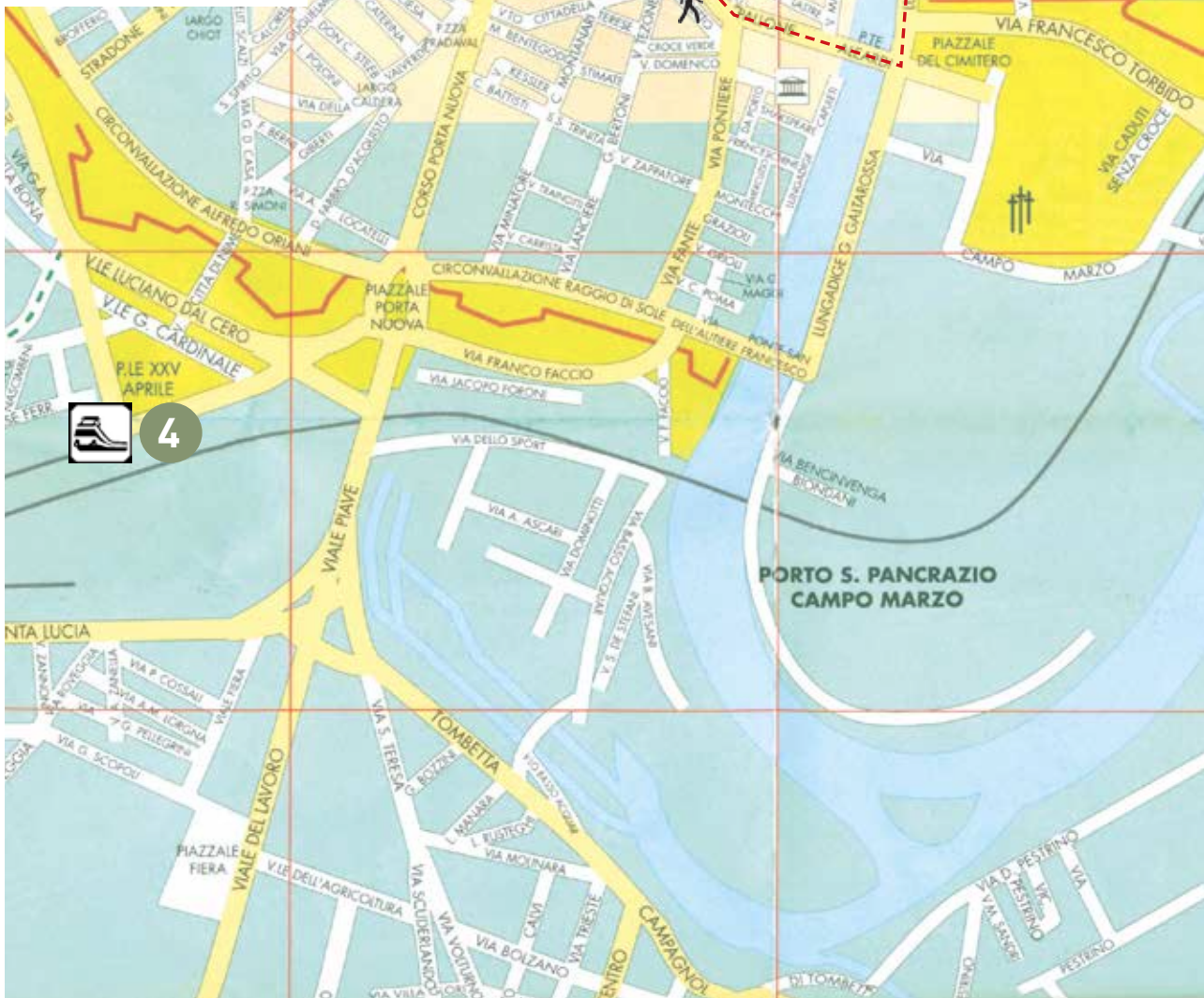
The Opera Gala Dinner will take place at Due Torri Hotel with the performance of famous opera arias that will liven up the evening. The Due Torri Hotel is situated in the historic centre of Verona near the church of Sant'Anastasia, as stone's throw from Juliet's famous balcony, Piazza Bra and the Arena, known throughout the world. The superb quality of the furnishings and the professional service are highly valued by its illustrious Italian and international clientele, making it the most renowned five-star hotel in Verona. The Due Torri Lounge & Restaurant, situated in the historic hall of the hotel with its pillars and architectural elements dating from the 14<sup>th</sup> century, is considered to be one of the most fashionable hang-outs.

\* Reserved only to participants who prepaid. Transfer to/from the Hotel is not provided.

Please show your voucher invitation at the entrance of the Hotel.

# Map of Verona

- 1** PIAZZA ERBE
- 2** CASTELVECCHIO
- 3** PIAZZA BRA  
Arena
- 4** VERONA PORTA NUOVA  
RAILWAY STATION
- 5** POLO ZANOTTO  
CONFERENCE VENUE
- 6** HOTEL DUE TORRI  
P.za S.Anastasia, 4
- 7** MUSEO CIVICO  
DI STORIA NATURALE  
L.ge Porta Vittoria, 9



## PRACTICAL INFORMATION (A-Z)

### BANKS

In the city centre there are several banks open from 8.30 am to 12.30 am and from 2.30 pm to 4.00 pm approximately. There are many ATMs 24 hours a day - 7 days a week.

### CREDIT CARDS

In Italy all the main credit cards are accepted.

### CRIME AND PERSONAL SAFETY

Verona centre is safe, nevertheless we recommend the use of common sense, keeping an eye on wallets when in crowds and possibly avoiding carrying too much cash or wearing flashy jewellery.

### CURRENCY

The Italian currency is Euro (EUR o €)  
The approximate exchange rate (August 2013) is:  
1 EUR = 1.3473 US \$; 0.7422 £

### EATING AND DRINKING

See the list at page 38

### ELECTRICITY

Italian voltage is 230 and frequency is 50 Hz.  
The electric plugs are mainly type L (three pole "Italian" plug). This standard includes two models rated at 10 A and 16 A that differ in contact diameter and spacing. Both are symmetrical, allowing the plug to be inserted at either direction.

### LANGUAGE

Verona is a popular tourist destination, so most of the restaurants and bars staff speak English and German.

## LOCATION AND WEATHER

Verona, located in the north east part of the Italian peninsula, is 59 meters above sea level. The city experiences hot summers and cold, humid winters, even though tempered by Lake Garda's influence.

## OPENING HOURS

### Offices

Monday - Friday:

9.00 am/1.00 pm - 2.00 pm/6.30 pm

### Shops

Monday: 3.00 pm / 7.30 pm

Tuesday/Saturday: 9.30 am/7.30 pm

(some shops open all day from 9.30 am to 7.30 pm)

### Supermarkets

Monday - Friday:

8.30 am/12.30 pm - 3.30 pm/7.30 pm

In the city centre, supermarkets usually stay open from 8.30 am to 7.30 pm or later.

## SMOKING

On 10<sup>th</sup> January 2005 smoking bans were introduced in all the public place, such as bars, restaurants, hotels, offices, shops, etc. with the exception of the places with reserved smoking areas, provided with a suitable ventilation system.

## TAXES

In Italy all the services and goods are usually subject to VAT tax that is 21% of the value of the goods. In restaurants VAT is 10% and it's usually already included in the bill.

## TELEPHONES

Italy country code is 0039.

For international calls, dial 00 + national code + area code + personal number.



# Verona Useful Information

## TIME

The Italian local time is UTC (GMT) + 1, that means one hour ahead of Greenwich mean time. Italy adopts the daylight saving time (DST) from the last Sunday of March till the last Sunday of October.

## TIPPING

In all restaurants, bars, taxis etc. the service is included in the price. Tips are happily accepted but it is not necessary to leave anything more than the amount assessed.

## EMERGENCIES

In case of sanitary emergencies or dangerous situations the number to call is **118**

**Carabinieri** (Italian military police) **112**

**Police** **113**

**Fire brigade** **115**

## CHEMIST'S

In the city centre there are several chemist shops, easy to recognize by a bright green cross.

They open Monday - Friday from 9.00 am to 12.00 am and from 4.00 pm to 7.00 pm.

Duty pharmacies open also on weekends and holidays. Find the list of the chemist shops with the timetable on [www.farmacieverona.it](http://www.farmacieverona.it) or outside every chemist shop.

## HOSPITALS

**Ospedale Civile Maggiore**

Piazzale A. Stefani, 1 - 37126 - Verona

**Policlinico G. Rossi**

Piazzale L.A. Scuro, 10 - 37134 - Verona

**Switchboard** **045 8121111**

## GETTING AROUND

Verona city centre is extremely rich in historic and architectural beauty; so it is certainly worth a visit by foot. This is the only way to enjoy completely the view of magnificent palaces, squares and monuments that bring us to an imaginary trip back to Verona's glorious history. Moreover, enjoy picturesque glimpses that stimulate your attention and enliven your fantasy!

## CARS

Be careful about driving into Verona city centre because of ZTL areas, which are limited traffic flow areas where the access of cars is limited to pre-established times.

## FREE ACCESS TO THE ZTL TIMETABLE

Monday - Friday:

- from 10.00 am to 1.30 pm
- from 4.00 pm to 6.00 pm
- from 8.00 pm to 10.00 pm

Saturday, Sunday and holidays: - from 10.00 am to 1.30 pm

If staying at a hotel inside a ZTL area, make sure the hotel or its garage calls the licence number into the police and obtains a provisional transit permit. Keep the hotel bill in case you need to challenge a fine later.

## PARKING

*Free parking:*

- Porta Palio Parking - Stradone Porta Palio
- Piazzale Guardini Parking - Piazzale Guardini
- Stadium Parking (three park and ride) - Piazzale Olimpia

*Paying car parks:*

- Arena Parking  
Via Bentegodi, 1 - tel. 0039 045 8009333

- Cittadella Parking  
Piazza Cittadella, 4 - tel. 0039 045 595593
- Italia Parking  
Corso Porta Nuova, 91 - tel. 0039 045 8006312
- Piazza Isolo Parking  
Via Ponte Pignolo, 6 - tel. 0039 045 8007921
- Via Città di Nimes Parking - Via Città di Nimes tel. 0039 045 2320025\*
- Arsenale Parking  
Via Arsenale 8 - tel. 0039 045 8303460
- Passalacqua Parking  
Via dell'Università - tel. 0039 045 2320025\*

It is the closest to Conference venue, just in front of the Polo Zanutto. For this open air parking place you can pay inside when leaving it. "Passalacqua" parking is open 24 hours a day-7 days a week. It is located in Viale dell'Università, about 100 metres far from Polo Zanutto.

*\* from 9.00 to 1.00 pm*

Parking is also allowed along certain roads in the city, in areas with white and blue painted control lines. In the second case drivers must use a special prepaid coupon called "Verona Park", on sale at tobacconists and paper shops. For further information [www.comune.verona.it](http://www.comune.verona.it)

## VERONA CARD

VeronaCard is an all-inclusive ticket that allows to gain free entry to museums, churches and monuments in the city.

There are two cards available:

- VeronaCard for 2 days at the price of € 15,00
- VeronaCard for 5 days at the price of € 20,00

You can buy VeronaCard at museums, monuments, churches, tobacconists and tourist information point in the city centre and at Garda lake surroundings and at all the sales points which participate in the initiative.

For further information click:

<http://www.veronacard.it>



# Verona Useful Information

## PUBLIC TRANSPORT

Azienda Trasporti Veronesi (ATV) runs urban public transport. Tickets, valid within 60 minutes from the validation, can be bought at tobacconists for € 1,10 or € 1,50 on board. For € 3,50 it is possible to buy a daily ticket, valid 24 hours long on all urban routes.

Here is a synthesis of the main routes in the city:  
FROM THE STATION TO PIAZZA BRA (ARENA)

Monday - Saturday:

buses 11, 12, 13, 72; on Sunday: 90, 92, 93, 96, 97

FROM THE STATION TO CASTELVECCHIO

Monday - Saturday:

21, 22, 23, 24, 41;

on Sunday: 91, 93, 94, 95

FROM PIAZZA BRA TO POLO ZANOTTO  
(CONFERENCE VENUE)

VIA XX SETTEMBRE BUS STOP

Monday - Saturday:

11, 12, 13, 510; on Sunday: 90, 92, 98, 510\*

(\* only in the afternoon)

FROM STATION TO POLO ZANOTTO  
(CONFERENCE VENUE)

VIA XX SETTEMBRE BUS STOP

Monday - Saturday:

11, 12, 13, 51, 510; on Sunday: 90, 92, 98 and 510\* platform A (\* only in the afternoon)

## TAXI

Radiotaxi switchboard

(24 hours a day - 7 days a week)

0039 045 532 666

Taxi stand Piazza Bra +39 045 803 0565

Taxi stand Porta Nuova Station +39 045 800 4528

## THE CITY OF VERONA

Verona is one of the most important cities in Veneto. It is well known for its artistic and architectural beauties. Thanks to its history the city centre was listed by UNESCO as a World Heritage Site.

## ONE OF THE POSSIBLE ITINERARY

Starting from Verona railway station, along Corso Porta Nuova: you will easily reach the heart of the city, Piazza Bra, with the monumental Arena. The Romanic Anfiteatro is one of the most ancient and best-preserved of those existing, and it's now the charming venue of a famous Opera season. Give at least a glance at the great palaces Gran Guardia and Barbieri and take for the Liston, a characteristic wide pavement on that goes through piazza Bra and brings to via Mazzini, a street with plenty of shops, bars and restaurants. On arrival at the end of via Mazzini you will be surprised to find a very peculiar dwelling: the very famous Casa di Giulietta (Juliet's house). At this point you will certainly have a feeling for the city fascinations: the inner town streets hold unexpected sights and ancient buildings, churches, and dramatic views of bridges and monuments.

A few more steps and you will find yourself in Piazza delle Erbe, the square where the city market has been taking place for centuries. The square is surrounded by some extraordinarily interesting buildings: the Domus Mercatorum, the Gardello Tower, Maffei Palace and Case Mazzanti (a huge completely painted "a fresco" house). Pass over the Arco della Costa, and see the beautiful Piazza dei Signori, that used to be, together with the adjacent Piazza delle Erbe, the venue of government palaces in Middle ages and it's now a very appreciated meeting place, where social and cultural events are set almost every

day. Very close to Piazza dei Signori are the Arche Scaligere, monumental graves of Signori della Scala, Lords of Verona straddling the XIII and XIV centuries, situated in front of the Church of Santa Maria Antica.

### VERONA CITY SIGHTSEEING

With Verona City sightseeing you will have the opportunity to join the tour at any stop, listen to the commentary in one of the seven languages available or reach any other bus-stop on the route and see all the best sights and attractions that the city offers. There are two routes available, Line A and Line B: choose the one that more stimulate your curiosity! Ticket is valid 24 hours on both itineraries.

Hop off whenever you like and hop on every 60 minutes. Wheelchairs are welcome.

#### *Fares*

Adults: € 18.00

Children 5-15 years old: € 9.00

Family (2 adults + 2 children): € 50.00

Family (2 adults + up to 3 children): € 55.00

For further information click: [www.verona.city-sightseeing.it](http://www.verona.city-sightseeing.it)

### CHURCHES AND MUSEUMS

In Verona there are several churches of great historic and artistic value. The most famous is the Basilica dedicated to San Zeno, held as a Romanesque masterpiece.

Rather inspired by Gothic is Sant'Anastasia Church, which is home to some famous Pisanello's and Altichiero's "a frescos". Remarkable too, the Dome (Santa Maria Matricolare Cathedral) and San Fermo Church, rare because of the four naves division, in its lower part.

Following is a short overview on the main museums:

- Castelvecchio Museum

It is in Castelvecchio fortress, an imposing

building of the Middle Ages. The exhibition is hosted in about thirty rooms and it's divided into sculpture, Italian and foreigner painting, ancient weapons, ceramic ware, jewels, miniature paintings.

The old town bells are also on view.

- Juliet's grave and Museo degli Affreschi

The museum is hosted inside the monastery of San Francesco al Corso. Visitors can admire cycles of frescos from Veronese medieval buildings in the sixteenth century, and nineteenth century sculptures, while the church of San Francesco hosts works on canvas of great dimensions ranging from the sixteenth to the eighteenth century. Inside, a crypt, under the church of San Francesco, lies an empty, simple sarcophagus made of red Verona marble. It is believed to be the grave where finally rested the legendary Veronese Lovers.

- Museo Lapidario Maffeiano

This is the oldest public museum in Europe. It hosts an important collection of memorial and funeral epigraphs.

- Teatro Romano and Museo Archeologico

In the numerous exhibition spaces a large range of archaeological finds is displayed, like sculpted and decorative pieces coming from the Romanic Theatre, mosaics, votive and funeral stones, altars, epigraphs, sculptures, glass, pottery etc. Entrance ticket to the Museum includes also the visit to the Theatre.

### SHOPPING

Via Mazzini and via Porta Borsari are appreciated and well known for the great deal of beautiful shops they display.

Footwear, clothes, underwear, leather goods stores, etc. all the best that Italian high fashion labels offer to fashion victims!

**Restaurants recommended by COGEST M. & C.**

€ = 10/25 EURO € € = 25/35 EURO € € € = 35/40 EURO € € € € = 40/50 EURO

Restaurants	Address	Phone (0039)	Closing Day (verify)	Location	Cuisine	Average price
Pizzeria Bella Napoli	Via Marconi, 16	045 591143	-	City center	Pizzeria	€
Pizzeria Leone "da Ciro" 1924	Via Zambelli, 20	045 8065161	Monday	City center	Pizzeria	€
Trattoria Alla Colonna	L.go Pescheria Vecchia 4	045 596718	Sunday	City center	Osteria	€€
Osteria Carroarmato da Annalisa	Vicolo Gatto 2	045 8030175	Monday	City Center	Osteria and food	€€
Osteria Sottoriva (Franco)	Via Sottoriva 9/a	045 8014323	Wednesday	City Center	Osteria and food	€€
Osteria Dal Duca	Via Arche Scaligere 2/b	045 594474	Sunday/Tuesday at lunch	Near Piazza Erbe	Typical	€€
Trattoria Da Ugo	Vicolo Dietro S. Andrea 1/b	045 594400	Sunday /Monday at lunch	City center	Typical	€€€
Trattoria I Masenini	Via Roma 34	045 8065169	Sunday/Monday at lunch	City center	Typical	€€€€€
Trattoria Pescheria I Masenini	Ptta Pescheria 9	045 9298015	Sunday/Monday at lunch	City center	Fish	€€€€€
Trattoria Al Bersagliere	Via Dietro Pallone 1	045 8004824	Sunday/Monday	City center	Typical	€€€€€
Locanda 4 Cuochi	Via Alberto Mario 12	045 8030311	Monday	City center	Typical/modern	€€€€€
Ristorante Rubiani	Piazzetta Scalette Rbiani	045 8009214	-	Arena	Fish and more	€€€€€
Capitan della Cittadella	Piazza Cittadella 7/a	045 595157	Sunday/Monday at lunch	Near Arena	Fish	€€€€
Ristorante Calmiere	Piazza San Zeno 10	045 8030765	Sunday evening/Monday	Near S. Zeno Church	Typical	€€€€
Ristorante Antico C affè Dante	Piazza dei Signori	045 8000083	Sunday evening/Monday	City center	Refined	€€€€
Ristorante Maffei	P. Erbe 38	045 8010015	-	Piazza Erbe	International	€€€€
Ristorante Maria Callas	Vic. S. Pietro Incarnario	045 594034	Sunday	Center	Refined	€€€€
Trattoria Al Pompiere	V.lo Regina d'Ungheria 5	045 8030537	Sunday / Monday at lunch	Near Juliet's house	Typical	€€€€
Ristorante Re Teodorico	P.le Castel San Pietro	045 8349990	Wednesday/ Sunday even.	Torricelle hills	Refined	€€€€
Ristorante Locanda Castelvecchio	Corso Castelvecchio 21/A	045 8030097	Tuesday/Wedn. at lunch	Near Castelvecchio	Typical	€€€€/€
Ristorante Dodici Apostoli	V.Lo Corticella S. Marco 3	045 596999	Sunday evening/Monday	City Center	Refined	€€€€/€
Ristorante La Bottega del Vino	V. Scudo Di Francia 3	045 8004535	Tuesday	City Center	Typical (Wines)	€€€€/€
Ristorante La Fontanina	P.tta Portichetti Fontanelle 3	045 913305	Sunday/ Monday at lunch	Near Teatro Romano	Refined	€€€€€
Ristorante Il Desco	Vic. S. Sebastiano 3/5	045 595358	Sunday/Monday	City Center	Refined	€€€€€
Osteria Oste Scuro	V.lo S. Silvestro, 10	045 592650	Sunday/Monday at lunch	Near Castelvecchio	Fish	€€€€€
<b>Pubs &amp; Clubs recommended by COGEST M. &amp; C.</b>						
Alla Cappa	P. Bra Molinari 1	0458004516	-	City Center	Cocktail & trends	€
Filippini	P. Erbe 26	0458004549	Wednesday	City Center	Cocktail	€
Le Cantine de l'Arena	Piazzetta Scalette Rubiani, 1	045 8032849	-	City Center	Music Brasserie	€
Highlander	Via Leoncino 11	0458002261	Sunday	City Center	Pub	€

## A

Abas, Melanie ..... 11  
 Abbruzzese, Elvira ..... 8  
 Aiarzaguena, José María ..... 21  
 Akhtar, Athfah ..... 19  
 Alpi, Andrea ..... 7  
 Álvarez-Gálvez, Javier ..... 18  
 Amaddeo, Francesco ..... 4, 6, 8, 17, 18  
 Amering, Michaela ..... 14, 18  
 Andersson, Gunnel ..... 10  
 Andersson, Maria ..... 17  
 Angona, Pedro ..... 15  
 Annison, Jill ..... 17  
 Appleby, Louis ..... 22  
 Aranda-Regules, Jose Manuel ..... 21  
 Araujo, Luz ..... 21  
 Arbuthnott, Maurice ..... 12, 14  
 Areberg, Cecilia ..... 19  
 Arensman, Ella ..... 19  
 Argentzell, Elisabeth ..... 20  
 Atkin, Helen ..... 21

## B

Ballesta-Rodríguez, María Isabel ..... 21  
 Banerjee, Sube ..... 17  
 Bär Deucher, Arlette ..... 14  
 Barbui, Corrado ..... 4, 6, 20  
 Bartels-Velthuis, Agna ..... 13  
 Bebbington, Paul ..... 7  
 Bech, Per ..... 19  
 Becker, Thomas ..... 6, 16, 20  
 Bejerholm, Ulrika ..... 19  
 Bellón, Juan Ángel ..... 20, 21  
 Bengtsson-Tops, Anita ..... 18  
 Benitez, N. .... 15  
 Bergeron, Roxanne ..... 16  
 Bergeron, Claude ..... 20  
 Bergmark, Magnus ..... 27  
 Berti, Loretta ..... 8  
 Bezborodovs, N. .... 8  
 Bertolini, Federico ..... 20  
 Bighelli, Irene ..... 20, 28  
 Bird, Victoria ..... 15  
 Bislenghi, Laura ..... 7  
 Bitter, N. A. (Neis) ..... 19  
 Bjerke, Trond Nergaard ..... 25  
 Bjoern, Runa ..... 7  
 Blazey, David ..... 23  
 Blix Flage, Karin ..... 21  
 Boardman, Jed ..... 24  
 Bogaerts, S. .... 14  
 Boggian, Ileana ..... 9  
 Boldsen, Peter ..... 7  
 Bolis, Tiziana ..... 7  
 Bonetto, Chiara ..... 7, 12, 19  
 Bonfioli, Elena ..... 8  
 Bongers, Inge ..... 14  
 Bosmans, Judith ..... 20

Bossé, Annie ..... 10  
 Bottacini, Alessandro ..... 21  
 Boycott, Naomi ..... 19, 26  
 Boyer, Richard ..... 20  
 Bracke, Piet ..... 17  
 Brambilla, Paolo ..... 7  
 Brandon, Toby ..... 21, 29  
 Briand, Catherine ..... 10, 25  
 Bridler, René ..... 8  
 Broadbent, Matthew ..... 11  
 Brophy, Lisa ..... 15  
 Brouwers, E. .... 12  
 Brown, J.S.L. .... 8  
 Bruggeman, Richard ..... 14  
 Brunt, David ..... 25  
 Buizza, Chiara ..... 12, 16, 18  
 Bulgari, Viola ..... 7  
 Bülow, Per ..... 10  
 Burns, Tom ..... 11, 23  
 Burti, Lorenzo ..... 8  
 Byng, Richard ..... 17, 22, 27

## C

Caldas-de-Almeida, José ..... 15  
 Candini, Valentina ..... 12, 16, 18  
 Cardoso, Andrea ..... 19, 20  
 Cardoso, Graça ..... 15, 22  
 Carreiro, Gonçalo ..... 22  
 Casale, Silvia ..... 7  
 Castelletti, Luca ..... 22  
 Castro-Zamudio, Serafina ..... 15  
 Catellani, Sara ..... 8  
 Cechnicki, Andrzej ..... 6, 25  
 CEDAR study group ..... 14, 23  
 Cetrano, Gaia ..... 8  
 Chae, Yonsuk ..... 29  
 Chow, Winnie ..... 16  
 Cipriani, Andrea ..... 20  
 Ciulli, Belinda ..... 22  
 Clark, Michael ..... 17, 25  
 Clarke, Eleanor ..... 14, 15  
 Clausen, Hanne ..... 17, 18  
 Clement, Sarah ..... 8  
 Clément, Nestrigue ..... 18  
 Clewett, Naomi ..... 26  
 Cocchi, Angelo ..... 7  
 Coffey, Claire ..... 19  
 Coggins, Tony ..... 18  
 Colnaghi, Francesca ..... 7  
 Comino, R. .... 15  
 Conejo-Cerón, Sonia ..... 21  
 Cook, Sarah ..... 14, 15  
 Coppens, Evelien ..... 19  
 Corbiere, Marc ..... 12, 16  
 Corrigan, Patrick William ..... 8  
 Costa, Susana ..... 19  
 Courteau, Josiane ..... 20  
 Courtin, Emilie ..... 11

Craig, Meghan ..... 17  
 Craig, Tom ..... 14, 19, 20, 21  
 Cremonese, Carla ..... 7  
 Cristofalo, Doriana ..... 7  
 Croon, M.A. .... 22  
 Cross, Simone ..... 9  
 Cruz Gómez, María ..... 21  
 Csipke, Emese ..... 20, 21  
 Cunningham, Harry ..... 19  
 Curschellas, Jan ..... 8  
 Curtis, Sarah ..... 12

## D

Dagani, Jessica ..... 10  
 Daley, Stephanie ..... 17  
 Dawe, Ian ..... 23, 28  
 de Diego, Y. .... 15  
 de Fátima Nascimento, Andréia ..... 17  
 de Girolamo, Giovanni ..... 7, 10, 12, 13, 16, 18, 24, 27  
 De Greef, Marleen ..... 12  
 de Heer-Wunderink, Charlotte ..... 13  
 de la Haye, Stephanie ..... 22  
 De Santi, Katia ..... 7  
 Declercq, Anja ..... 19  
 Del Piccolo, Lidia ..... 21  
 Deledda, Giuseppe ..... 21  
 Del Vecchio V. .... 8  
 Denhov, Anne ..... 10  
 Denny, Fiona ..... 12  
 De Rosa C. .... 8  
 Di Diodoro, Danilo ..... 21  
 Di Paola, F. .... 7  
 Dolman, Clare ..... 11  
 Donegani, Ivonne ..... 18  
 Donisi, Valeria ..... 8, 19  
 Donolato, Arianna ..... 22  
 Dowling, Sarah ..... 12  
 Drake, Robert ..... 4, 21  
 Dubois, Vincent ..... 22  
 Duin, D. .... 24

## E

Égerházi, Anikó ..... 14  
 Eiterå, Astrid ..... 7  
 Eklund, Mona ..... 20  
 Eldridge, Sandra ..... 12  
 Eliot, Jake ..... 12  
 Erlandsson, Lena-Karin ..... 20  
 Espinosa-Cifuentes, Maite ..... 21  
 Evans, Sherrill ..... 17, 24  
 Evans-Lacko, Sara ..... 8, 11, 17

## F

Fahmy, Sarah ..... 9  
 Falgaard Eplov, Lene ..... 19  
 Fantini, Maria Pia ..... 18

# Index of Names


Faravelli, Carlo .....	7	Hagedorn, Eva .....	8	Kaminskiy, Emma .....	20
Fascendini, Simona .....	7	Hagmair, Gisela .....	8	Kamperman, Astrid .....	14
Feder, Gene .....	11	Hannam, Simon .....	11	Katschnig, Heinz .....	8
Felx, Amélie .....	12, 16, 24, 27	Hansen, Vidje .....	18	Kaufmann, Ilias .....	8
Fernandez, Ana .....	20, 21	Hansson, Lars .....	6, 18, 19	Kawohl, Wolfram .....	8, 14
Fernández, Anna .....	18	Harrison, Isobel .....	14	Kemp, Caroline .....	21
Fernández-Alonso, Carmen .....	21	Hartenhauer, Daniel .....	8	Khondoker, Mizanur .....	11
Fernández-Gómez, Gema .....	15	Harvey, Carol .....	12, 15	Kikkert, Martijn .....	14
Ferrari, Clarissa .....	18	Hasselberg, Nina .....	13	Kilen Stuen, Hanne .....	17, 18
Fiedler, Ines .....	20	Hayes, Richard .....	11	Kilian, Reinhold .....	16
Fioravanti, Giulia .....	7	Hegelstad, Wenche ten Velden .....	21, 22	Killackey, Eoin .....	12
Fiorillo, Andrea .....	8, 11	Hegerl, Ulrich .....	19	Killaspy, Helen .....	12, 14, 15
Fiorini, Irene .....	8	Heiervang, Kristin .....	18	King, Michael .....	12, 14, 21
Fioritti, Angelo .....	7, 18, 21	Heinrich, Sven .....	18	Kjærulff, Brian .....	7
Fleury, Marie-Josée .....	20	Heitmann, Lena .....	22	Kleim, Birgit .....	8
Flynn, Sandra .....	22	Hellström, Lone .....	19	Klein, Kristina .....	25
Forsberg, Karl-Anton .....	21	Helm, Deborah .....	21	Knapp, Martin .....	6, 8, 10
Franz, Michael .....	11	Henderson, Claire .....	17	Koeser, Leonardo .....	14, 19
Frew, Stuart .....	20	Henrichs, J. .....	14	Koesters, Markus .....	20
Friis, Svein .....	21	Hermans, Koen .....	19	Kolbjørnsrud, Ole- Bjørn .....	21
<b>G</b>		Herrman, Helen .....	12	Kollmann, Walter .....	14
Garety, Philippa .....	4	Hill, Cathy .....	14	König, Hans-Helmut .....	18
García-Alonso, Carlos .....	18	Hinkov, Hristo .....	17	Konrad, Jana .....	21
García-Herrera, José Maria .....	15	Høgh, Helle .....	28	Krogsgaard Bording, Malene .....	14
Gennarelli, Massimo .....	7	Holloway, Frank .....	14	Kroon, Hans .....	20, 27
GET UP Group .....	7	Holmqvist, Rolf .....	9	Krotofil, Joanna .....	12
Germanvicius, Arunas .....	5	Holt, Richard .....	11	Kryger Pedersen, Inge .....	19
Ghigi, Daniela .....	7	Holtrup, Ann-Christien .....	20	Kuipers, Elizabeth .....	7
Giacco, Domenico .....	12	Hovland, Anders .....	9	Kyed, Kurt .....	7
Gilburt, Helen .....	22	Howard, Louise .....	11, 22	<b>L</b>	
Girlanda, Francesca .....	28	Hughes, Bryony .....	11	Labonté, Lise .....	10
Giubilini, Franco .....	7	Huxley, Peter .....	17, 25	LaFuente, Pilar .....	21
Goldberg, David .....	5, 19	Hynnekleiv, Torfinn .....	13	Lakeman, Richard .....	18
Gonzaga, Cláudia .....	22	<b>I</b>		Lamonaca, Dario .....	9
Gonzalez-Caballero, Juan Luis .....	8	Ibanez-Casas, Inmaculada .....	21	Landheim, Anne .....	17, 18
Goss, Claudia .....	21	Iozzino, Laura .....	12, 16	Lanfredi, Mariangela .....	18
Gottlebe, Katrin .....	19	Ira, Elisa .....	28	Langballe, Ole .....	7
Graham, T. ....	8	Iruin, Alvaro .....	18	Langeveld, Johannes .....	21
Gråwe, Rolf W .....	13	Ivánka, Tibor .....	14	Langeveld, Hans .....	22
Gray, Richard .....	22	<b>J</b>		Larsen, John .....	20
Green, Nicholas .....	14	Jacke, Christian .....	11	Larsen, Tor K. ....	21
Greenough, Ann .....	11	Janosik, M. ....	15	Lasalvia, Antonio .....	4, 7, 8, 12, 22
Grégoire, Jean-Pierre .....	20	Jensen, Signe Olrik .....	14	Lassemo, Eva .....	18
Gregório, Guilherme .....	27	Jiménez-Hernández, Manuel .....	15	Latimer, Eric .....	17
Griffiths, Christopher .....	20	Joa, Inge .....	21, 22	Laurens, Kristin R. ....	17
Grigg, Margaret .....	15	Johannessen, Jan Olav .....	21, 22	Lauzier, Sophie .....	20
Grignani, Silvia .....	7	Johnson, Sonia .....	9, 13, 17, 22	Le Boutillier, C. ....	15
Grigoletti, Laura .....	8, 17	Jones, Ian .....	11	Leamy, Mary .....	15
Gronholm, Petra .....	17	Jones, Hannah .....	28	Lean, Melanie .....	14
Groves, Aaron .....	12	Jordà-Sampietro, Esther .....	18	Leavey, Gerard .....	12, 14
Guillén-Benítez, Cristobalina .....	15	Jörg, Frederike .....	13	Lesage, Alain .....	12, 16, 20
Gusmão, Ricardo .....	19	Jørgensen, Kim .....	29	Leuci, Emanuela .....	7
Gutiérrez-Colosía, Mencía R. ....	18	<b>K</b>		Liberadzka, Anna .....	29
Guzmán Parra, José .....	15	Kadachi, Hichem .....	20	Lima, Ana .....	22
<b>H</b>		Kalisz, Aneta .....	25	Lindschou Hansen, Jane .....	19
Habraken, Jolanda .....	14			Lipp, Madeleine .....	18
				Lloyd-Evans, Brynmor .....	9, 17, 22



Lo Sauro, C. ....	7	Monzani, Emiliano .....	19	Peñarrubia-María, Maite .....	20
Lokkerbol, Joran .....	22	Morant, Nicola .....	22	PERDOVE group .....	18
Loos, Sabine .....	21, 23	Moreno Küstner, Berta .....	15	Pereira, Carlos .....	18
Lora, Antonio .....	19	Moreno-Peral, Patricia .....	21	Pérez Costillas, Lucía .....	15
Lorant, Vincent .....	22, 28	Morgan, C. ....	8	Perini, Giovanni .....	18
Luciano, Mario .....	8, 11	Motrico Martínez, Emma .....	24	Perrone, Enrica .....	18
Luna, Juan de Dios .....	21	Mulder, C.L. ....	14	Petersen, Anne .....	29
Lundvik Gyllensten, Amanda .....	24	Mundy, Tim .....	14	Piat, Myra .....	10, 20
Luppa, Melanie .....	18	Muñoz-García, María del Mar .....	21	Piazza, Antonella .....	18, 21
<b>M</b>		Murray, Joanna .....	17	Pihl, Malte .....	7
Mackenzie, Charlotte .....	11	Myklebust, L. ....	18	Pijnenborg, Marieke .....	14
Madrigal, L. ....	15	<b>N</b>		Pileggi, Francesca .....	7
Maes, Bea .....	19	Nagy, Marietta .....	14	Pinfold, Vanessa .....	24
Magali, Coldefy .....	18	Navas-Campaña, Desirée .....	15, 21	Pingani, Luca .....	8
Maggioni, F. ....	8	Nazareth, Irwin .....	21	Poli, Sara .....	7
Maisto, Roberto .....	18	Neri, Giovanni .....	7	Poremski, Daniel .....	17, 24
Manchisi, Denise K. ....	28	Nestrigue, Clément .....	24	Postuvan, Vita .....	19
March, Marian .....	20	Newbigging, Karen .....	22	Prat-Pubill, B. ....	18
Mari, J.J. ....	19, 20	Newton, David .....	17	Priebe, Stefan .....	6, 12, 14, 16, 23
Markström, Urban .....	17, 24	Nicaise, Pablo .....	22	Provaznikova, Katarina .....	18
Marston, Louise .....	14	Nijssen, Yolanda .....	26	Pucci, Daniela .....	18, 27
Martin, D. ....	19	Noben, Cindy .....	27	Puntis, Stephen .....	11, 23
Martín, Carlos .....	15	Nolan, Fiona .....	9, 22	Purgato, Marianna .....	20
Martín-Pérez, Carlos .....	21	Nolet, Maria .....	18	Puschner, Bernd .....	4, 14, 21, 23
Martínez-García, Ana I .....	15	Nordentoft, Merete .....	19	<b>Q</b>	
Matanov, Aleksandra .....	12	Nosè, Michela .....	20	Quinn, Cath .....	17, 22
Mateus, Pedro .....	29	<b>O</b>		Qureshi, Adam .....	22
Matosevic, Tihana .....	8	O'Connor, Rory .....	19	<b>R</b>	
Matthijssen, Jolanda .....	12	Odden, Sigrun .....	17, 18	Rabbi, Laura .....	8
Maxwell, Nina .....	17	Öjehagen, Agneta .....	26	Ramos, José .....	15
Mayer, Benjamin .....	21	Okoliyski, Michail .....	6, 17, 19	Ramos, V. ....	15
Mayoral, Fermín .....	15	Oliveira, G.G. ....	20	Rashid, Tayyab .....	18
Mazzi, Fausto .....	7	Oliveira, Natasha .....	22	Rauber, Savina .....	28
Mazzi, Maria Angela .....	8, 21	Omar, Rumana .....	14	Razzouk, Denise .....	19, 20
McCabe, Gavin .....	12	Onwumere, Juliana .....	7	Reininghaus, Ulrich .....	11
McCrone, Paul .....	8, 12, 14, 17, 19, 21	Oram, Sian .....	11, 22, 29	Rezvy, G. ....	18
McDaid, David .....	6, 8, 10, 11	Orsoni, Rita .....	18	Riahi, Sanaz .....	22, 23
McGlashan, Thomas .....	21	Østermark Sørensen, Helle .....	14	Richards, Gabrielle .....	23
McPherson, Peter .....	12	Östman, Margareta .....	14, 25	Riches, Simon .....	13, 18, 26
Mellor-Clark, John .....	9	<b>P</b>		Ridley, Julie .....	21, 22
Melo, João Carlos .....	22	Pacheco, Catarina .....	15	Riedel-Heller, Steffi G. ....	6, 18
Menchetti, Marco .....	21	Pagano, Paola .....	21	Rigatelli, Marco .....	8
Mendive, Juan .....	21	Paglia, C. ....	7	Rijkaart, A.M. ....	20
Meneghelli, Anna .....	7	Palao, Diego .....	21	Rimondini, Michela .....	21
Merlin, Silvia .....	9	Papoila, Ana Luisa .....	15	Riolo, Rossana .....	22, 27
Miceli, Maurizio .....	7	Parizot, Isabelle .....	23	Rivas, Fabio .....	15
Michon, Henry .....	20, 28	Park, A-La .....	8, 11	Roberts, Ruth E. ....	17
Milton, Alyssa .....	9	Parsons, Sam .....	15	Robson, Debbie .....	19
Mínguez-Gonzalo, Pilar .....	21	Pasupathy, Dharmintra .....	11	Rodero-Cosano, M.L. ....	18
Minguzzi, Licia .....	21	Patelli, Giovanni .....	7	Rodríguez-Bayón, Antonina .....	21
Mobæk, Randi .....	22	Paterson, Beth .....	9	Rodríguez-Morejón, Alberto .....	21
Moeller-Saxone, Kristen .....	15	Patten, Scott .....	6, 20	Rodríguez-Sánchez, Emiliano .....	21
Moggetti, Paolo .....	8	Pattyn, Elise .....	17	Roeg, D.P.K. ....	19
Moisan, Jocelyne .....	20	Paul, Moli .....	10	Rose, Diana .....	21
Mojtabai, Ramin .....	8	Paulino, Pedro .....	15	Rosenberg, David .....	19
Montagni, Ilaria .....	8, 23			Rosengard, Ann .....	21
Montón-Franco, Carmen .....	21				

# Index of Names

Rossi, Alberto .....	18	Smit, Filip .....	22	van der Krieke, Lian .....	13	
Rössler, Wulf .....	8, 14, 15	Soares, Tathiana .....	17	Van Gestel, Hanneke .....	26	
Rotella, F. ....	7	Sørgaard, Knut .....	13, 18	van Nieuwenhuizen, Christine .....	19, 22	
Rubio-Valera, Maria .....	20	Sørli, Tore .....	21	van Weeghel, Jaap .....	12, 14, 19	
Rucci, Paola .....	7, 18	Sousa, A. ....	19, 20	van Wezep, M. ....	20	
Ruggeri, Mirella .....	4, 6, 7	Sousa, Aglaé .....	27	Vanasse, Alain .....	20	
Rugkasa, Jorun .....	11, 23	Sozzi, Francesca .....	20	Ventling, Stephanie .....	8	
Ruiz, Mencia .....	8	Spandler, Helen .....	20	Vasiliadis, Helen-Maria .....	25	
Russo, Jasna .....	4	Spigonardo, Vincenzo .....	18	Velasco, Machado .....	17	
Rüsch, Nicolas .....	8, 12	Steinhart, Ingmar .....	16	Verdoux, Helene .....	5	
Ruud, Torleif .....	13, 17, 18, 21	Stentoft Dalum, Helle .....	19	Vereecken, Monia .....	19	
<b>S</b>			Stewart, Robert .....	11	Vergunst, Francis .....	27
Sabas, Kai .....	28	Stjernswärd, Sigrid .....	19	Verhaak, Peter .....	22	
Sabes-Figuera, Ramon .....	21	Straßmayr, Christa .....	8	Verhaegh, Jan .....	21	
Safits, Terry .....	26	Street, Cathy .....	10	Verhaeghe, Mieke .....	17	
Salazzari, Damiano .....	8	Švab, Vesna .....	25	Verrijp, T.E. ....	25	
Saldivia, Sandra .....	26	Svensson, Bengt .....	19	Visser, Ellen .....	13	
Salinas-Perez, José A. ....	18	Sverdvik Heiervang, Kristin .....	17	<b>W</b>		
Salize, Hans Joachim .....	11, 13	Svettini, Alessandro .....	9	Wahlbeck, Kristian .....	4, 12	
Saltyte Benth, Jurate .....	21	Sweeney, Angela .....	9	Waldemar, Anna Kristine .....	29	
Salvador-Carulla, Luis .....	4, 8, 18, 21	Sytema, Sjoerd .....	13	Warnke, Ingeborg .....	15	
Samele, Chiara .....	20	Székel, András .....	19	Weehuizen, Rifka .....	22	
Sampogna G. ....	8	Szuba, Marcin .....	21	Weibold, Barbara .....	8	
Sandanger, Inger .....	18	<b>T</b>			Weyerer, Siegfried .....	18
Sandhu, Sima .....	12	Talamba, G.A. ....	7	White, Sarah .....	12	
Sandlund, Mikael .....	21	Tam, Linna .....	22	Whitley, Robert .....	17	
Sándor, János .....	14	Tansella, Michele .....	6, 7, 18	Wiersma, Durk .....	14	
Santonastaso, Paolo .....	7	Tarricone, Ilaria .....	18, 21	Wilken, Jean Pierre .....	28	
Sarchiapone, Marco .....	19	Taylor, Clare .....	11	Williams, Paul .....	14	
Sartorius, Norman .....	8, 13	Taylor, Rod .....	22	Williams, Julie .....	15	
Scarone, Silvio .....	7	Taylor, Rumina .....	27	Wilrycx, Greet .....	22	
Schauman, O. ....	8	Tedeschi, Federico .....	8	Wright, Steve .....	17	
Scheffel, Sonja .....	8	Tenuzzo, Claudio .....	18	Wykes, Til .....	20, 21	
Schene, Aart .....	6, 15	Theunissen, J.R. ....	28	Wyngaerden, François .....	26	
Schneider, Justine .....	19	Thomson, Louise .....	21	Wypich, Dorota .....	21	
Schön, Ulla-Karin .....	19	Thornicroft, Graham. 6, 7, 8, 10, 11, 12, 17		<b>Y</b>		
Schrank, Beate .....	13, 14, 18	Tirone, Gabriella .....	27	Yeeles, Ksenija .....	11	
Schulze, Marianne .....	14	Tlach, Lisa .....	29	<b>Z</b>		
Schützwahl, Matthias .....	24	Tomesani, Anna .....	21	Zentner, Nadja .....	21	
Scocco, Paolo .....	7	Topor, Alain .....	10	Zetterberg, Liv .....	27	
Serif, Omer .....	12	Torresani, Stefano .....	7	Zimmerman, Cathy .....	11	
Serrano-Blanco, Antoni .....	18, 20, 21	Tosato, Sarah .....	7, 20, 28	Zimmermann, Christa .....	5, 7, 21	
Sharac, Jessica .....	17	Travé, Pere .....	20	Zoppei, Silvia .....	7	
Shaw, Jenny .....	22	Trevillion, Kylee .....	11	Zuaboni, Gianfranco .....	8, 25	
Sheaff, Rod .....	17	Turella, Elena .....	22	Zubiaga, Fernando .....	21	
Shenton, Deb .....	22	Tylee, Andre .....	18	<b>U</b>		
Shepherd, Geoff .....	12	<b>U</b>				
Sibitz, Ingrid .....	14, 18	Urquía, Norman .....	20	<b>V</b>		
Siesling, Mirjam .....	14	<b>V</b>				
Sikorski, Claudia .....	18	Van Audenhove, Chantal .....	19, 26	Van Bortel, Tine .....	12, 29	
Simpson, Alan .....	22	Van Busschbach, Jooske .....	14	van de Mheen, D. ....	14	
Singh, Swaran .....	10	van de Mheen, D. ....	14	van den Broek, A.H.S. ....	22	
Sisask, Merike .....	19					
Siskind, Dan .....	15					
Slade, Mike .....	4, 13, 14, 15, 17, 18, 23					
Slooff, Cees .....	14					

An aerial photograph of a city, likely London, showing a river (the River Thames) curving through the urban landscape. A large stadium, likely the London Stadium, is visible in the lower right quadrant. The image is overlaid with a semi-transparent green filter.

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